

HPHC's Medicare Supplement Plan HPHC Insurance Company, Inc.

Outline of Medicare Supplement Coverage – Cover Page: Benefit Plans Medicare Supplement Core, Medicare Supplement 1 and Medicare Supplement 1A

Medicare Supplement Insurance can be sold in only standard plans. This chart shows the benefits included in each plan. Every company must make available the "Core" plan. For persons who became Medicare Eligible prior to January 1, 2020, companies which make Medicare Supplement 1A plans available are to also make Medicare Supplement 1 plans available. For persons who became Medicare Eligible on and after January 1, 2020, companies may make Medicare Supplement 1A plans available, but they are not permitted to make Medicare Supplement 1 plans available. Companies may add certain benefits to the standard benefits, if approved by the Commissioner. Look at each company's materials to find out what benefits, if any, the company has added to the standard benefits for each plan it offers.

| | |
|------------------------|---|
| Basic Benefits: | Included in all plans. |
| Hospitalization: | Part A coinsurance coverage for the first 90 days per benefit period (not including the Medicare Part A deductible) and the 60 Medicare lifetime reserve days, plus coverage for 365 additional days after Medicare benefits end. This shall also include benefits for biologically-based mental disorders. |
| Medical Expenses: | Part B coinsurance (generally 20% of Medicare-approved expenses), or, in the case of hospital outpatient department services under a prospective payment system, the applicable copayments. This shall also include benefits for biologically-based mental disorders. |
| Blood: | First three pints of blood each year. |

| Medicare Supplement Core | Medicare Supplement 1 | Medicare Supplement 1A |
|---|--|--|
| Standard Benefits Basic Benefits | Standard Benefits Basic Benefits | Standard Benefits Basic Benefits |
| Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital, less Part A deductibles; for other mental disorders: stays in a licensed mental hospital for at least 60 days per calendar year less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders, less Part A deductibles. | Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital; for other mental disorders: stays in a licensed mental hospital for a minimum of 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders. | Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital; for other mental disorders: stays in a licensed mental hospital for a minimum of 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders. |
| | Skilled Nursing coinsurance | Skilled Nursing coinsurance |
| | Part A deductible | Part A deductible |
| | Part B deductible | |
| | Foreign Travel | Foreign Travel |
| Additional Benefits | Additional Benefits | Additional Benefits |
| Foreign Travel | | |
| Fitness Reimbursement Program | Fitness Reimbursement Program | Fitness Reimbursement Program |
| Premium Rates Effective 1/1/20 | Premium Rates Effective 1/1/20 | Premium Rates Effective 1/1/20 |
| Billed Monthly: \$129 | Billed Monthly: \$229 | Billed Monthly: \$185 |

Massachusetts Medicare Supplement Insurance

Outline of Coverage

HPHC Insurance Company, Inc.

Policy Category: Medicare Supplement Insurance

“NOTICE TO BUYER: This Policy may not cover all of the costs associated with medical care incurred by the buyer during the period of coverage. The buyer is advised to review carefully all Policy limitations.”

PREMIUM INFORMATION

We, HPHC Insurance Company, Inc. can only raise your premium if we raise the premium for all Policies like yours in Massachusetts, and if approved by the Commissioner of Insurance. If you choose to pay your premium on a monthly basis, upon your death, we will refund the unearned portion of the premium paid. If you choose to pay your premium on a monthly basis and you cancel your Policy, we will refund the unearned portion of the premium paid. In the case of death the unearned portion of the premium will be refunded on a pro-rata basis.

DISCLOSURES

Use this outline to compare benefits and premiums among Policies.

READ YOUR POLICY VERY CAREFULLY

This is only an outline describing your Policy's most important features. The Policy is your insurance contract. You must read the Policy itself to understand all the rights and duties of both you and your insurance company.

RIGHT TO RETURN POLICY

If you find that you are not satisfied with your Policy, you may return it to HPHC Insurance Company, Inc. 1600 Crown Colony Drive ATTN: Enrollment/Billing Quincy, MA 02169. If you send the Policy back to us within 30 days after you receive it, we will treat the Policy as if it had never been issued and return all your payments.

POLICY REPLACEMENT

If you are replacing another health insurance Policy, do NOT cancel it until you have actually received your new Policy and are sure you want to keep it. If you cancel your present Policy and then decide that you do not want to keep your new Policy, it may not be possible to get back the coverage of the present Policy.

If you newly enroll in a Medicare Supplement 1 plan and you became Medicare Eligible before January 1, 2020, you will not be able to switch into the same company's Medicare Supplement 1A plan until you have been covered under the Medicare Supplement 1 plan for a period of at least 12 months.

Massachusetts Medicare Supplement Insurance

Outline of Coverage

NOTICE

This Policy may not fully cover all your medical costs. Neither HPHC Insurance Company, Inc. nor its agents are connected with Medicare.

This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult "Medicare & You" for more details.

COMPLETE ANSWERS ARE VERY IMPORTANT

When you fill out the application for the new Policy, be sure to answer truthfully and completely all questions. The company may cancel your Policy and refuse to pay any claims if you leave out or falsify important information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

MASSACHUSETTS SUMMARY

The Commissioner of Insurance has set standards for the sale of Medicare Supplement Insurance Policies. Such Policies help you pay hospital and doctor bills, and some other bills, that are not covered in full by Medicare. Please note that the benefits provided by Medicare and this Medicare Supplement Insurance Policy may not cover all the costs associated with your treatment. It is important that you become familiar with the benefits provided by Medicare and your Medicare Supplement Insurance Policy. This Policy summary outlines the different coverage you have if, in addition to this Policy, you are also covered by Part A (hospital bills, mainly) and Part B (doctors' bills, mainly) of Medicare.

Under M.G.L. c. 112, §.2, no physician who agrees to treat a Medicare beneficiary may charge to or collect from that beneficiary any amount in excess of the reasonable charge for that service as determined by the United States Secretary of Health and Human Services. This prohibition is commonly referred to as the ban on balance billing. A physician is allowed to charge you or collect from your insurer a copayment or coinsurance for Medicare-Covered Services. However, if your physician charges you or attempts to collect from you an amount which together with your copayment or coinsurance is greater than the Medicare-approved amount, please contact the Board of Registration in Medicine at **(781) 876-8200**.

We cannot explain everything here. Massachusetts law requires that personal insurance Policies be written in easy-to-read language. So, if you have questions about your coverage not answered here, read your Policy. If you still have questions, ask your agent or company. You may also wish to get a copy of "Medicare & You", a small book put out by Medicare that describes Medicare benefits.

Massachusetts Medicare Supplement Insurance

Outline of Coverage

THE BENEFITS TO PREMIUM RATIO FOR MEDICARE SUPPLEMENT CORE IS 82%.

This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$82 in claims made by you and all other Policyholders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

THE BENEFITS TO PREMIUM RATIO FOR MEDICARE SUPPLEMENT 1 IS 85%.

This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$85 in claims made by you and all other Policy holders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

THE BENEFITS TO PREMIUM RATIO FOR PLAN MEDICARE SUPPLEMENT 1A IS 85%.

This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$85 in claims made by you and all other Policyholders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

COMPLAINTS

If you have a complaint, call us at (877) 907-4742 or your agent. If you are not satisfied, you may write or call the Massachusetts Division of Insurance, Consumer Service Department 1000 Washington St. Suite 810 Boston, MA 02118, Consumer Services Unit at (617) 521-7794.

MEDICARE SUPPLEMENT CORE

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------------|------------------------------------|--------------------------------|
| HOSPITALIZATION* | | | |
| Semiprivate room and board, general nursing and miscellaneous services and supplies, and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum | | | |
| First 60 days of a benefit period | All but \$1,364 | \$0 | \$1,364 (Part A Deductible) |
| 61st through 90th day of a benefit period | All but \$341 a day | \$341 a day | \$0 |
| 91st day and after of a benefit period: | | | |
| - While using 60 lifetime reserve days | All but \$682 a day | \$682 a day | \$0 |
| Once lifetime reserve days are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |
| Licensed mental hospital stays not covered by Medicare for biologically-based mental disorders | | | |
| First 60 days of a benefit period | \$0 | All but \$1,364 | \$1,364 (Part A Deductible) |
| 61st through 90th day of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 91st day and after of a benefit period: | | | |
| - While using 60 lifetime reserve days | \$0 | 100% of Medicare eligible expenses | \$0 |
| Once lifetime reserve days are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT CORE

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|--|------------------------------------|--------------------------------|
| Licensed mental hospital stays not covered by Medicare for other mental disorders | | | |
| First 60 days per calendar year less days covered by Medicare or already covered by the plan in that calendar year for other mental disorders | \$0 | All but \$1,364 | \$1,364 (Part A Deductible) |
| 61st day and after of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Days after 60 days per calendar year less days covered by Medicare or plan in that calendar year | \$0 | \$0 | All Costs |
| SKILLED NURSING FACILITY CARE* (Participating with Medicare) You must meet Medicare's requirements including having been in a hospital for at least three days and entered a Medicare-approved facility within 30 days after having left the hospital | | | |
| First 20 days | All approved amounts | \$0 | \$0 |
| 21st through 100th day | All but \$170.50 a day | \$0 | Up to \$170.50 a day |
| 101st day and after | \$0 | \$0 | All Costs |
| BLOOD | | | |
| First three pints | \$0 | Three pints | \$0 |
| Additional amounts | 100% | \$0 | \$0 |
| HOSPICE CARE Available as long as your doctor certifies you are terminally ill and you elect to receive these services | All but very limited coinsurance for outpatient drugs and inpatient respite care | Coinsurance | \$0 |

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT CORE

MEDICARE (PART B) MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|------------------|------------------------------|
| MEDICAL EXPENSES IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT , such as physician’s services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, and durable medical equipment | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | Generally 80% | Generally 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services covered by Medicare) | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services not covered by Medicare) | \$0 | 100% of expenses | \$0 |
| Outpatient treatment for other mental health disorders (for services covered by Medicare) | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for other mental health disorders (for services not covered by Medicare) | | | |
| First 24 visits per calendar year | \$0 | 100% | \$0 |
| Visits 25 and after | \$0 | \$0 | All Costs |

**Once you have been billed \$185 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT CORE

MEDICARE (PART B) MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|---------------------|------------------------------|
| BLOOD | | | |
| First three pints | \$0 | All Costs | \$0 |
| Next \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES | 100% | \$0 | \$0 |
| SPECIAL MEDICAL FORMULAS MANDATED BY LAW (Covered by Medicare) | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Not covered by Medicare | \$0 | All allowed charges | Balance |

MEDICARE (PARTS A & B)

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------|-----------|------------------------------|
| HOME HEALTH CARE – Medicare-Approved Services | | | |
| Medically necessary skilled care services and medical supplies | 100% | \$0 | \$0 |
| Durable Medical Equipment | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |

**Once you have been billed \$185 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT CORE

MEDICARE (PART B) – MEDICAL SERVICES PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|----------|---------------|-----------|---------|
|----------|---------------|-----------|---------|

OTHER BENEFITS – NOT COVERED BY MEDICARE

FOREIGN TRAVEL – NOT COVERED BY MEDICARE

| | | | |
|---|-----|--|-------------------------|
| Only the services listed above while traveling outside of the United States | \$0 | Remainder of charges (including portion normally paid by Medicare) | \$0 |
| OUTPATIENT PRESCRIPTION DRUGS – NOT COVERED BY MEDICARE | \$0 | \$0 | All Costs |
| FITNESS REIMBURSEMENT PROGRAM – NOT COVERED BY MEDICARE | \$0 | Up to \$150 | All charges after \$150 |

MEDICARE SUPPLEMENT 1

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------------|------------------------------------|-----------|
| HOSPITALIZATION* | | | |
| Semiprivate room and board, general nursing and miscellaneous services and supplies, and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum | | | |
| First 60 days of a benefit period | All but \$1,364 | \$1,364 (Part A Deductible) | \$0 |
| 61st through 90th day of a benefit period | All but \$341 a day | \$341 a day | \$0 |
| 91st day of a benefit period and after: | | | |
| - While using 60 lifetime reserve days | All but \$682 a day | \$682 a day | \$0 |
| Once lifetime reserves are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |
| Licensed mental hospital stays for biologically-based mental disorders not covered by Medicare | | | |
| First 60 days of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 61st through 90th day of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 91st day and after of a benefit period: | | | |
| - While using 60 lifetime reserve days | \$0 | 100% of Medicare eligible expenses | \$0 |
| Once lifetime reserve days are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|----------|---------------|-----------|---------|
|----------|---------------|-----------|---------|

Licensed mental hospital stays not covered by Medicare for other mental disorders:

First 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by the plan in that calendar year for other mental disorders

| | | | |
|---|-----|------------------------------------|-----------|
| First 60 days of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 61st through 120th day and after of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |
| - Days after 120 days per benefit period (or 60 days per calendar year) less days covered by Medicare or plan in that calendar year | \$0 | \$0 | All Costs |

SKILLED NURSING FACILITY CARE*

(Participating with Medicare) You must meet Medicare's requirements, including having been in a hospital for at least three days and entered a Medicare-approved facility within 30 days after having left the hospital

| | | | |
|---|------------------------|----------------------|-----------|
| First 20 days | All approved amounts | \$0 | \$0 |
| 21st through 100th day | All but \$170.50 a day | Up to \$170.50 a day | \$0 |
| 101st day through 365th day of a benefit period | \$0 | \$10 a day | Balance |
| Beyond the 365th day of a benefit period | \$0 | \$0 | All Costs |

(Not participating with Medicare) You must meet Medicare's requirements, including having been in a hospital for at least three days and transferred to the facility within 30 days after having left the hospital

| | | | |
|---|-----|-----------|-----------|
| 1st day through 365th day of a benefit period | \$0 | \$8 a day | Balance |
| Beyond the 365th day of a benefit period | \$0 | \$0 | All Costs |

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|--|-------------|---------|
| BLOOD | | | |
| First three pints | \$0 | Three pints | \$0 |
| Additional amounts | 100% | \$0 | \$0 |
| HOSPICE CARE Available as long as your doctor certifies you are terminally ill and you elect to receive these services | All but very limited coinsurance for outpatient drugs and inpatient respite care | Coinsurance | \$0 |

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|------------------------------|-----------|
| MEDICAL EXPENSES IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT , such as physician’s services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, and durable medical equipment | | | |
| First \$185 of Medicare-approved amounts | \$0 | \$185 (Part B Deductible) | \$0 |
| Remainder of Medicare-approved amounts | Generally 80% | Generally 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services covered by Medicare) | | | |
| First \$185 of Medicare-approved amounts | \$0 | \$185 (Part B Deductible) | \$0 |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services not covered by Medicare) | \$0 | 100% | \$0 |
| Outpatient treatment for other mental health disorders (for services covered by Medicare) | | | |
| First \$185 of allowed charges | \$0 | \$185 (Part B Deductible) | \$0 |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for other mental health disorders (for services not covered by Medicare) | | | |
| First 24 visits per calendar year | \$0 | 100% | \$0 |
| Visits 25 and after | \$0 | \$0 | All Costs |

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|------------------------------|---------|
| BLOOD | | | |
| First three pints | \$0 | All Costs | \$0 |
| Next \$185 of Medicare-approved amounts | \$0 | \$185 (Part B Deductible) | \$0 |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES | 100% | \$0 | \$0 |
| SPECIAL MEDICAL FORMULAS MANDATED BY LAW (Covered by Medicare) | | | |
| - First \$185 of Medicare-approved amounts | \$0 | \$185 (Part B Deductible) | \$0 |
| - Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Not covered by Medicare | \$0 | All allowed charges | Balance |

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1

MEDICARE (PARTS A & B)

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------|------------------------------|---------|
| HOME HEALTH CARE – Medicare-Approved Services | | | |
| Medically necessary skilled care services and medical supplies | 100% | \$0 | \$0 |
| Durable Medical Equipment | | | |
| - First \$185 of Medicare-approved amounts | \$0 | \$185 (Part B Deductible) | \$0 |
| - Remainder of Medicare-approved amounts | 80% | 20% | \$0 |

OTHER BENEFITS – NOT COVERED BY MEDICARE

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------|--|-------------------------|
| FOREIGN TRAVEL – NOT COVERED BY MEDICARE | | | |
| Only the services listed above while traveling outside the United States | \$0 | Remainder of charges (including portion normally paid by Medicare) | \$0 |
| OUTPATIENT PRESCRIPTION DRUGS – NOT COVERED BY MEDICARE | \$0 | \$0 | All Costs |
| FITNESS REIMBURSEMENT PROGRAM – NOT COVERED BY MEDICARE | \$0 | Up to \$150 | All charges after \$150 |

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------------|------------------------------------|-----------|
| HOSPITALIZATION* | | | |
| Semiprivate room and board, general nursing and miscellaneous services and supplies, and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum | | | |
| First 60 days of a benefit period | All but \$1,364 | \$1,364 (Part A Deductible) | \$0 |
| 61st through 90th day of a benefit period | All but \$341 a day | \$341 a day | \$0 |
| 91st day of a benefit period and after: | | | |
| - While using 60 lifetime reserve days | All but \$682 a day | \$682 a day | \$0 |
| Once lifetime reserves are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |
| Licensed mental hospital stays for biologically-based mental disorders not covered by Medicare | | | |
| First 60 days of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 61st through 90th day of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 91st day and after of a benefit period: | | | |
| - While using 60 lifetime reserve days | \$0 | 100% of Medicare eligible expenses | \$0 |
| Once lifetime reserve days are used: | | | |
| - Additional 365 days | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|----------|---------------|-----------|---------|
|----------|---------------|-----------|---------|

Licensed mental hospital stays not covered by Medicare for other mental disorders:

First 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by the plan in that calendar year for other mental disorders

| | | | |
|---|-----|------------------------------------|-----------|
| First 60 days and after of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| 61st through 120th day and after of a benefit period | \$0 | 100% of Medicare eligible expenses | \$0 |
| - Beyond the additional 365 days | \$0 | \$0 | All Costs |
| - Days 120 days per benefit period (or 60 days per calendar year) less days covered by Medicare or plan in that calendar year | \$0 | \$0 | All Costs |

SKILLED NURSING FACILITY CARE*
 (Participating with Medicare) You must meet Medicare’s requirements, including having been in a hospital for at least three days and entered a Medicare-approved facility within 30 days after having left the hospital

| | | | |
|---|------------------------|----------------------|-----------|
| First 20 days | All approved amounts | \$0 | \$0 |
| 21st through 100th day | All but \$170.50 a day | Up to \$170.50 a day | \$0 |
| 101st day through 365th day of a benefit period | \$0 | \$10 a day | Balance |
| Beyond the 365th day of a benefit period | \$0 | \$0 | All Costs |

(Not participating with Medicare) You must meet Medicare’s requirements, including having been in a hospital for at least three days and transferred to the facility within 30 days after having left the hospital

| | | | |
|---|-----|-----------|-----------|
| 1st day through 365th day of a benefit period | \$0 | \$8 a day | Balance |
| Beyond the 365th day of a Benefit Period | \$0 | \$0 | All Costs |

*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|--|-------------|---------|
| BLOOD | | | |
| First three pints | \$0 | Three pints | \$0 |
| Additional amounts | 100% | \$0 | \$0 |
| HOSPICE CARE Available as long as your doctor certifies you are terminally ill and you elect to receive these services | All but very limited coinsurance for outpatient drugs and inpatient respite care | Coinsurance | \$0 |

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|---------------|------------------------------|
| MEDICAL EXPENSES IN OR OUT OF THE HOSPITAL AND OUTPATIENT HOSPITAL TREATMENT , such as physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, and durable medical equipment | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | Generally 80% | Generally 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services covered by Medicare) | | | |
| First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for biologically-based mental disorders (for services not covered by Medicare) | \$0 | 100% | \$0 |
| Outpatient treatment for other mental health disorders (for services covered by Medicare) | | | |
| First \$185 of allowed charges | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| Outpatient treatment for other mental health disorders (for services not covered by Medicare) | | | |
| First 24 visits per calendar year | \$0 | 100% | \$0 |
| Visits 25 and after | \$0 | \$0 | All Costs |

**Once you have been billed \$185 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|---------------------|------------------------------|
| BLOOD | | | |
| First three pints | \$0 | All Costs | \$0 |
| Next \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES | 100% | \$0 | \$0 |
| SPECIAL MEDICAL FORMULAS MANDATED BY LAW (Covered by Medicare) | | | |
| - First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| - Remainder of Medicare-approved amounts | 80% | 20% | \$0 |
| (Not covered by Medicare) | \$0 | All allowed charges | Balance |

**Once you have been billed \$185 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

MEDICARE SUPPLEMENT 1A

MEDICARE (PARTS A & B)

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|--|---------------|-----------|------------------------------|
| HOME HEALTH CARE – Medicare-Approved Services | | | |
| Medically necessary skilled care services and medical supplies | 100% | \$0 | \$0 |
| Durable Medical Equipment | | | |
| - First \$185 of Medicare-approved amounts** | \$0 | \$0 | \$185 (Part B Deductible) |
| - Remainder of Medicare-approved amounts | 80% | 20% | \$0 |

OTHER BENEFITS - NOT COVERED BY MEDICARE

| SERVICES | MEDICARE PAYS | PLAN PAYS | YOU PAY |
|---|---------------|--|-------------------------|
| FOREIGN TRAVEL – NOT COVERED BY MEDICARE | | | |
| Only the services listed above while traveling outside of the United States | \$0 | Remainder of charges (including portion normally paid by Medicare) | \$0 |
| OUTPATIENT PRESCRIPTION DRUGS – NOT COVERED BY MEDICARE | \$0 | \$0 | All Costs |
| FITNESS REIMBURSEMENT PROGRAM – NOT COVERED BY MEDICARE | \$0 | Up to \$150 | All charges after \$150 |

**Once you have been billed \$185 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

The deductible and coinsurance amounts listed above reflect the 2019 Medicare deductible and coinsurance amounts. Beginning 1/1/20, these amounts will be replaced with the 2020 Medicare deductible and coinsurance amounts.

