

**Harvard Pilgrim Health Care of New England, Inc.**  
**2018 HEDIS Results: HMO/POS Commercial**  
*(Calendar year 2017 performance – Reported in October 2018)*

Table shows percent of sample meeting HEDIS or CAHPS measurement criteria (see companion *Measure Guide* for details)

	<b>HPHC-NE (NH)</b>	<b>National Average</b>
<b>ALL ADULTS</b>		
<b>Adults' Access to preventive/ambulatory health services</b>		
Ages 20 – 44	94%	92%
Ages 45 - 64	97%	96%
Ages 65+	98%	97%
Ages total	96%	94%
<b>Adult BMI assessment</b>	84%	80%
<b>Avoidance of antibiotic treatment for adults with acute bronchitis</b>	30%	31%
<b>Colorectal cancer screening</b>	61%	62%
<b>Disease modifying anti-rheumatic drug therapy in Rheumatoid Arthritis</b>	89%	89%
<b>Use of imaging studies for low back pain</b>	81%	75%
<b>Use of spirometry testing in the assessment of COPD</b>	40%	42%
<b>Flu vaccinations for adults* (ages 18-64)</b>	47%	49 %
<b>Advising Smokers to Quit* (ASTQ)</b>	^	
<b>WOMEN &amp; TEENAGE GIRLS</b>		
<b>Breast cancer screening (mammograms)</b>	77%	73%
<b>Cervical cancer screening (pap smears)</b>	76%	76%
<b>Chlamydia screening in women</b>		
Ages 16-20	49%	45%
Ages 21-24	55%	55%
Overall (Ages 16-24)	52%	50%
<b>Prenatal care in the first trimester of pregnancy</b>	89%	84%
<b>Postpartum visit after delivery</b>	81%	75%
<b>CHILDREN &amp; ADOLESCENTS</b>		
<b>Appropriate treatment for children with upper respiratory infections</b>	95%	89%
<b>Appropriate testing for children with pharyngitis (sore throat)</b>	89%	87%
<b>Childhood Immunization Status</b>		
Combo 10 (DTaP, IPV, MMR, HIB, Hep B, VZV, PCV, Hep A, Rotavirus, Influenza)	55%	54%
<b>Immunizations for Adolescents</b>		
Meningococcal	80%	82%
Tdap	90%	89%
HPV	22%	24%
Combo 1 (Meningococcal & Tdap)	79%	80%
Combo 2 (Meningococcal, Tdap & HPV)	21%	22%
<b>Children and Adolescents' Access to primary care physicians</b>		
12 months – 24 months	98%	98%
25 months – 6 years	96%	93%

\* Measure from the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey, not HEDIS (Healthcare Effectiveness Data and Information Set)

^ ASTQ: Did not hit minimum number of respondents to calculate two-year rolling average

~ Denominator less than required & therefore rate not reportable

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	<b>HPHC-NE (NH)</b>	<b>National Average</b>
7 years – 11 years	97%	93%
12 years – 19 years	96%	91%
<b>Well-care visits</b>		
1 <sup>st</sup> 15 months	84%	81%
3 years – 6 years	88%	79%
12 years –21 years	62%	50%
<b>Weight assessment &amp; counseling for children</b>		
BMI percentile (all ages)	83%	71%
Nutrition counseling (all ages)	83%	66%
Physical activity counseling (all ages)	78%	60%
<b>CARDIAC CARE (Adults Only)</b>		
<b>Persistence of beta-blocker treatment after a heart attack</b>	92%	85%
<b>ADULTS WITH HYPERTENSION</b>		
<b>Controlling high blood pressure</b>	66%	60%
<b>ADULTS WITH DIABETES</b>		
<b>Comprehensive diabetes care</b>		
Hemoglobin A1c (HbA1c) screening conducted	93%	91%
HbA1c control <8.0 (higher is better)	58%	57%
Dilated Eye Exam conducted	63%	54%
Medical Attention for Nephropathy (kidney disease)	88%	90%
Blood Pressure control <140/90	72%	61%
<b>ASTHMA TREATMENT (Adults &amp; Children)</b>		
<b>Asthma Medication Ratio</b>		
Ages 5-11	98%	87%
Ages 12-18	80%	77%
Ages 19-50	75%	74%
Ages 51-64	81%	83%
All ages	79%	79%
<b>BEHAVIORAL HEALTH CARE (Adults only)</b>		
<b>Antidepressant medication management</b>		
Effective acute-phase treatment	71%	67%
Effective continuation-phase treatment	55%	52%
<b>Follow-up appt. after hospitalization for mental illness</b>		
Within seven days of discharge	60%	47%
Within 30 days of discharge	81%	67%
<b>Initiation of alcohol and other drug treatment - all ages</b>	35%	36%
<b>Engagement of alcohol and other drug treatment - all ages</b>	14%	13%

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