

a Point32Health company



# HPHC LCU Reporting User Guide

# **Quality Measures Reporting (QMR)**



The QMR Tool provides member-level detail compliance for key quality measures related to the HPHC Quality*Advance* pay-for-performance program and the Medicare STARS measure set.

Every month, the tool provides a roster of patients eligible for select HEDIS measures and their compliance in the calendar year-to-date. This reporting enables provider groups to identify patients who are showing gaps in care and enables appropriate interventions.

Output report contains records for both Commercial and Medicare members.

For questions regarding access and/or report content, please email: <u>HPHC\_NMM@Point32Health.org</u>

This User Guide is also posted at <a href="http://www.harvardpilgrim.org/provider/network-med-mgmnt-quality/lcu-reporting/">http://www.harvardpilgrim.org/provider/network-med-mgmnt-quality/lcu-reporting/</a>

# 1.0 Introduction to Quality Measures Reporting

This User Guide introduces analytic and clinical staff within the leadership of our contracted provider groups to an HPHC tool that monitors performance on key quality measures and identifies members in their population who may have gaps in care.

Many of these measures were selected because of their inclusion in the HPHC Quality**Advance** Program and/or the Medicare STARS program. HPHC will be expanding this measure set over time to include others. Note that the report output contains both Commercial and Medicare STRIDE members combined.

The QMR is considered a "leading indicator" report to enable the group to identify patients needing care and to close care gaps. Summarization of the QMR data provides year-to-date metrics. However, any performance analysis (for P4P or Honor Roll evaluation) is based on the final, audited dataset submitted to NQCA, containing all the appropriate code changes for the reporting year.

# 1.1 Overview of Feb. 2024 Report Enhancements

With the aim of improving your user experience, we're pleased to share that we have implemented enhancements to these reports. Beginning Feb. 5, you'll notice the addition of new HEDIS measures and sub measures—named by category—along with formatting and field updates to simplify the display of information. The new reports will also provide an additional month of data delivery, i.e., the early February report will reflect information for services delivered through Dec. 2023.

While the enhanced reports will feature new information, much of your experience will remain the same. The reports will continue to be available via the HPHConnect portal and SFTP login with the same information you are accustomed to seeing.

# 2.0 Measures included in QMR: HPHConnect reporting and SFTP extracts

The underlying data in the QMR are refreshed monthly and are available by the second week of the month. These files are available in two locations:

- Self-service via your user account on HPHConnect
- SFTP server or MFT server (Excel format): File name is QMR\_Member\_Detail\_Report\_xx\_yyymm.xlsx (xx is your LCU number.)

<u>Appendix B</u> has a comprehensive list and descriptions of the HEDIS measures reported by HPHC, either via the monthly Quality Measures Reporting or via the annual SFTP posting of PCP rate files and HEDIS eligible file.

# 3.0 Navigating to the Quality Measures Reports Folder

| Once you are logged<br>in to the web<br>application, you will<br>see the following<br>screen: | Harvard Pilgrim         EBI Monthly         Enterprise Business Intelligence Monthly         Server name       LNAPPU012A/Inappu012b.hphc.org   |
|---|---|
| Select Shared<br>Reports and note<br>the PI/PHI Privacy<br>Notice.                            | Costs     C |

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Click on **EBI Monthly** and you will see the following screen:



QMR Owner: Administrator Modified: 3/27/19 5:11:50 PM

Click on QMR Member Detail

**Report** and you will be able to specify the parameters for your report.



Quality Measures Reporting Member Detail Report Owner: Administrator Modified: 1/24/24 5:21:58 PM T087296 - R1

The xls icon indicates the output will be an Excel spreadsheet. The next screen will indicate that the system is processing your request (and validating your security access to this data).

# 4.0 Quality Measures Reporting: Member Detail Report

This report provides the names and demographic data of members who were eligible to be included in a measure (due for care in the time window January through prior month) and whether they met the criteria for compliance (0=non-compliant and 1=complaint).

Make your selections among the 9 report parameters. If no selections are made, all options are included in the report. The monthly refresh occurs approximately on the 7<sup>th</sup> of the month. In the short period of time when the dataset is refreshing, you will receive a message that the data is unavailable. If you request the current month prior to this refresh, the output will be empty, and you will see an error message stating no members met the criteria (as that month is not loaded yet).

| The first two<br>parameters<br>relate to the | QMR Start Date (Required) Enter Start date as first of any month, any other date entered will automatically be converted to First Day of that Month O Your selection:  12/1/2023  |
|--|---|
| desired date<br>span.<br>(Required)          | The default selection is:     Day 1 of the month of (Today minus 0 day(s) minus 1 month(s))(12/1/2023)      QMR End Date (Required)   |
|  | <ul> <li>Enter End date as last day of any month, any other date entered will automatically be converted to Last Day of that Month</li> <li>Your selection: <ul> <li>12/31/2023</li> </ul> </li> <li>The default selection is: <ul> <li>last of the month of (Today minus 0 day(s) minus 1 month(s))(12/31/2023)</li> </ul> </li> </ul> |

**Note on Timing:** The tool automatically changes the default date to the first of the month. However, HPHC data processes update the Enterprise Data Warehouse (EDW) from the 1<sup>st</sup> to the 6<sup>th</sup> (in general, pending any issues). The data is generally available in the QMR by the 7<sup>th</sup> of the month.

| Select a<br>specific<br>member by  | 3. QMR Member #<br>Qualify on QMR Member #.                        | The Appl Py Mb is the HPHC ID. See <u>Appendix C</u> for full field list and definitions. |
|--|--|---|
| HPHC ID, if you<br>wish to know<br>their latest<br>compliance<br>status on a<br>measure. | Attribute: Form:<br>- none -<br>◆ Appl Py Mb<br>Equals ▼<br>Value: |   |

| Calast (        |  |
|-----------------|--|
| Select a        | 4. QMR Member Individual #   |
| specific        |  |
| member by       | Quality on QMK Member Individual #.  |
| НРНС            | Attribute: Form-   |
| Individual #    |  |
| illulviuual #,  |  |
| if you wish to  | Equals V   |
| know their      | Value:   |
| latest          |  |
| compliance      |  |
| status on a     |  |
| maneuro         | The QMR Appl Py Mb Indvl Nbr is a unique identifier connecting a single member over time   |
| measure.        | (i.e., a member may have one HPHC ID number, then change jobs, but retain HPHC coverage and  |
|                 | get a new HPHC ID number). Ability to track the identity of a person over time is critical for assessing   |
|                 | performance during the HEDIS performance time span's covering years  |
|                 |  |
|                 | 5. QMR CSU (Care Sub Unit)   |
| Select the Care | Choose elements of QMR CSU (Care Sub Umit).  |
| Sub Units       | Saferin for:   |
| (CSUs)          | Available: Selected:<br>© 202° band Medical Group  |
| you want.       |  |
| (Required)      |  |
| (               |  |
|                 |  |
|                 | 1 man  |
|                 |  |
|                 | You will be shown only those provider groups (called Local Care Units (LCU) and Care Sub Units   |
|                 | (CSU) in HPHC systems) for which you have been granted access. Highlight your selected CSUs,   |
|                 | press the right arrow button (single > or double >> for all selected CSUs), and your selections will   |
|                 | move to the hox on the right   |
|                 | nove to the box of the right.  |
|                 |  |
| Soloot the      | 6. QMR Busi Lin  |
| Select the      | Choose elements of Busi Lin.   |
| insurance       | 🗆 🕭 COM-Comprehensive Medical 🗆 🔿 NED-Medicae 🗆 🔿 MEDSUM disease Enhance 🗆 🔿 SUPD-Medicaese Supplement   |
| populations     |  |
| you want.       |  |
|                 | The tool enables the user to select various insured populations. Comprehensive Medical is the  |
|                 | largest HPHC Medicare Stride members are also reported in this tool. You can select/deselect the   |
|                 | Medicare population at this point, or you can select/deselect this population on the Eycel output  |
|                 | (recommended)  |
|                 | (recommended).   |
|                 |  |
| • · · •         | 7. OMR Fund Arna Typ Dsc   |
| Select Funding  |  |
| Arrangements    | Choose elements of Fund Arng Typ Dsc.  |
| you want.       | □ 🗇 Fully Insured □ 🔄 Self Insured □ 🔶 Unknown   |
|                 |  |
|                 |  |
|                 | The user can select the funding arrangement(s). Note that under the HPHC Quality <b>Advance</b>  |
|                 | program, performance of both FI and SI HMO/POS members are included in the evaluation.   |
|                 |  |
|                 |  |
| Select the      |  |
| Products        | 8. Umk Product   |
| Vouwant         | Choose elements of Product   |
| you want.       | $\bigotimes$ EPO:Exclusive Provider Organization $\bigotimes$ HMO:Health Maintenance Organization $\bigotimes$ IND:Indemnity $\bigotimes$ NNP:National Network Plan $\bigotimes$ OAH:Open-Access HMO $\bigotimes$ POS:Point of Service $\bigotimes$ POO:Preferred Provider Organization $\bigotimes$ INDEFINED:INKNOWN   |
|                 |  |
|                 | The user can select various product offerings. Note that under the HPHC Quality <b>Advance</b> program   |
|                 | nerformance is based on HMO/POS products where the member selects a PCP_EPO/DPO products   |
|                 | do not require a DCD, but a DDO attribution logic anables UDUC to match a CDO/DDO march ant a  |
|                 | DOD based on alarma history. The Oracle Access LINO (OALL) is a set of the first set of the first set of the oracle of the first set set of th |
|                 | PUP, based on claims history. The Upen Access HMU (UAH) is a product offering which does not   |
|                 | require a PCP. The National Network Plan (NNP) is a PPO product offered jointly by HPHC and our  |
|                 | partner United Health Care. See <u>Appendix A</u> for full field list and definitions.   |
|                 |  |

| Select all<br>measures or<br>selected<br>measures.<br>Select all or<br>selected<br>measures.<br>(Required) | 9. QMR Measures and Rates (Required)         Choose QMR Measures and Rates from the list.         ● ▼ All Prospective (Cal Yr to Date) Measures and Rates         ● ▼ Selected Prospective (Cal Yr to Date) Measures and Rates         If the user selects the "All" option for either of these views, all the measures will be included in the output report (recommended). If the user chooses "Selected" measures, a second screen appears to allow the choice of measures.   |
|--|--|
| Run the report.  | Run Document Cancel  |
| Measure<br>Selection   | If you selected to run the report for only selected measures, you will be shown a second screen<br>from which you may make your selections:  |
| Run the report.  | Once the desired selections are made, click on Run Document button on the bottom left side of the screen. To return to the previous screen without running the report, click on Cancel.          Image: Imag |
| Export to<br>Excel.  | The output remains in the Microstrategy system until you export it. In the upper right corner of the screen is a 3-line icon (indicating a menu).  |

Press the icon and select Export, then select Excel. The output will be saved to your downloads folder.

Zoom (100%)

# 5.0 Sample Output: QMR Member Detail Report (by topic section)

#### **Provider Group information**

| Report<br>Month                 | LCU Cd | LCU Nm                                 | LCU State<br>Cd | CSU Cd | CSU Nm          |
|---------------------------------|--------|--|-----------------|--------|-----------------|
| 202312                          | 01     | Bayside Community Medical Partners,LLC | MA              | 02     | Cove Street Pod |
| 202312                          | 01     | Bayside Community Medical Partners,LLC | MA              | 02     | Cove Street Pod |
| 202312                          | 01     | Bayside Community Medical Partners,LLC | MA              | 02     | Cove Street Pod |
| 202312                          | 01     | Bayside Community Medical Partners,LLC | MA              | 02     | Cove Street Pod |
| 202312                          | 01     | Bayside Community Medical Partners,LLC | MA              | 02     | Cove Street Pod |
| Date span<br>ending in<br>month |        | LCU/CSU info                           |                 |        |                 |

#### **Measure Information**

| Measure<br>Cd | Measure Desc                         | Submsr Name               |
|---------------|--------------------------------------|---------------------------|
| AMM           | Antidepressant Medication Management | Acute Phase               |
| AMM           | Antidepressant Medication Management | <b>Continuation Phase</b> |
| AMM           | Antidepressant Medication Management | Acute Phase               |
| AMM           | Antidepressant Medication Management | <b>Continuation Phase</b> |
| AMM           | Antidepressant Medication Management | Acute Phase               |
| ~             |                                      |                           |

Measure info

Note: The February 2024 Release has a different data structure using 3 fields (vs. 4 previously).

35 new rates have been added.

Submsr names are descriptions (vs. more code-like output in the previous version (AMM\_CYTD and rateap\_CYTD).

The field names no longer contain the "\_CYTD" suffix (for Calendar Year to Date).

See Appendix B for the listing of measures and sub measures.

#### **PCP** Information

| PCP Last Nm | PCP First Nm | PCP Full Nm | PCP Nbr  | PCP NPI Nbr | Source Cd   |
|-------------|--------------|-------------|----------|-------------|-------------|
| Casey       | Ben          | Ben Casey   | 12345678 | 9876543210  | HP          |
| Casey       | Ben          | Ben Casey   | 12345678 | 9876543210  | HP          |
| Casey       | Ben          | Ben Casey   | 12345678 | 9876543210  | HP          |
| Casey       | Ben          | Ben Casey   | 12345678 | 9876543210  | HP          |
| Casey       | Ben          | Ben Casey   | 12345678 | 9876543210  | HP          |
|             |              |             |          |             | $\smile$    |
|             |              |             |          |             | Data source |

PCP data, including NPI to enable merging with other sourced data Note: The February 2024 Release has one data source (HP). The previous version had COM (for commercial membership) and MED for Medicare members. All records are now sourced from a single HP data source.

#### **Member Information**

| Mem Last Nm | Mem First Nm | Mem Nbr     | Mem Individ Nbr | Mem DOB  | Mem Gender<br>Cd |
|-------------|--------------|-------------|-----------------|----------|------------------|
| White       | Betty        | HP123456701 | 11111111        | 1/1/1960 | F                |
| Black       | Sirius       | HP234567802 | 2222222         | 2/1/1960 | Μ                |
| Brown       | Bobby        | HP345678901 | 3333333         | 3/1/1960 | Μ                |
| Tann        | Amy          | HP456789101 | 4444444         | 4/1/1960 | F                |
| Greene      | Anthony      | HP567891001 | 55555555        | 5/1/1960 | Μ                |
|             |              |             |                 |          |                  |

#### Member Identification

| Mem Addr 1         | Mem Addr<br>2 | Mem City   | Mem<br>State Cd | Mem Zip | Mem Phone | Mem Email |
|--------------------|---------------|------------|-----------------|---------|-----------|-----------|
| 1 NORTH<br>STREET  |               | Boston     | MA              | 02115   |           |           |
| 2 SOUTH<br>STREET  | Apt 3         | Dorchester | MA              | 02124   |           |           |
| 3 EAST STREET      |               | Dedham     | MA              | 02026   |           |           |
| 4 WEST STREET      |               | Hyde Park  | MA              | 02136   |           |           |
| 5 CENTER<br>STREET |               | Bradford   | MA              | 01835   |           | ,         |

#### Member Contact Info

| Line of     | Product | Funding          |
|-------------|---------|------------------|
| Business Cd | Line    | Arrangement Desc |
| COM         | HMO     | Fully Insured    |
| MED         | HMO     | Fully Insured    |
|             |         |                  |

Member's Insurance Product (note: Commercial P4P performance is based on Commercial HMO/POS only)

# Measure Compliance and Eligibility

| Compliance<br>Ind  | Admin<br>Excl Ind   | NCQA<br>Epop   | QMR<br>Epop                     | Rate Detail Drill Down   |
|--|---|--|---------------------------------|--|
| 0  | 1   | 0  | 0                               | Click here for Drill Down  |
| 0  | 1   | 0  | 0                               | Click here for Drill Down  |
| 0  | 1   | 0  | 0                               | Click here for Drill Down  |
| 0  | 1   | 0  | 0                               | Click here for Drill Down  |
| 0  | 1   | 0  | 0                               | Click here for Drill Down  |
| Compliance<br>Status<br>1=Compliant<br>0=Non-<br>compliant (Gap) | Flag (1) to<br>remove<br>patient due<br>to admin<br>exclusion | Flag (1)<br>meets<br>NCQA<br>Criteria for<br>measure | Flag (1)<br>member is<br>active | Click here to get clinical<br>supplemental data (only while<br>active on portal) |

# 6.0 Quality Measures Reporting: Tips on Summarization

Using the Excel Pivot Table functionality, the user can create a summary table:

For **Measure-Specific** summary, use the following pivot table structure to count the number of members in the denominator and to sum up all the compliance flags (numerator). Create the rate using numerator/denominator.

When the pivot table is created, you can select filters to refine the output:

- Line of Business Code: Commercial or Medicare Advantage
- Product Line: HMO, NNP, NRP, POS, PPO (note that the P4P program measures on HMO/POS members)
- Admin Exclusion Indicator: a 1 indicates the member meets administrative exclusion criteria; set filter to 0



For **Patient-Specific** summary, use the following pivot table structure to count the number of measures the member is eligible for and how many where they are complaint. Members with high numbers of measures and low numbers of compliance flags are appropriate for targeted population health outreach.

| <b>T</b> Filters      | Columns                 |
|-----------------------|-------------------------|
| Line of Business Cd 🔹 | Measure Desc 🔹          |
| Product Line 🔻        |                         |
| Admin Excl Ind 🔹      |                         |
| Rows                  | $\Sigma$ Values         |
| Mem Nbr 🔻             | Sum of Compliance Ind 🔻 |
|                       |                         |
|                       |                         |

Select the desired filters as described above.

# 7.0 Access to Quality Measures Reporting via HPHC's Secure Server

To access the Quality Measures Reports on the secure server, the user must:

- 1. Have a valid HPHC secure server account
- 2. Have installed the software from HPHC Provider Reporting Support

If you are <u>not</u> a current HPHC secure server user, please complete the HPHC User Access form, available on the www.point32health.org/LCUReporting website (below) and email it to <u>HPHC\_NMM@Point32Health.org</u>. We will validate that your LCU has a privacy and security agreement in place and will triage the request to our IT department who will send you the necessary software and credentials to access the secure server.

The Quality Measures Reporting files will be placed in the SFTP sub folder:

#### NetworkMedicalManagement

The monthly file contains all the measures in one composite file. The file name follows this naming convention:

#### QMR\_Member\_Detail\_Report\_xx\_yyymm.xlsx

xx is your LCU # yyyymm is the reporting year and month

LCUs may download or upload files to the secure server. Instructions are posted at <u>www.harvardpilgrim.org/provider/</u> wp-content/uploads/sites/7/2020/07/Accessing-HPHCs-Secure-Service-User-Guide-LCU-.pdf

| Appendix A | Lines of Business | and Product Lines | in Quality Me | asures Reporting |
|------------|-------------------|-------------------|---------------|------------------|
|------------|-------------------|-------------------|---------------|------------------|

| Line of<br>Business<br>Cd | Product<br>Line Code | Product<br>Type | Product line description   |
|---------------------------|----------------------|-----------------|--|
| СОМ                       | HMO                  | HMO/POS         | Health Maintenance Organization<br>Plan where member must have a PCP   |
| СОМ                       | POS                  | HMO/POS         | <b>Point of Service</b><br>Plan where patient must have a PCP for in-network benefits like an HMO plan (can use out-of-network benefits under POS product line)      |
| СОМ                       | NRH                  | HMO/POS         | <b>No Referral HMO</b><br>Refers to HMO Open Access plans, where PCP is required and referrals are not   |
| СОМ                       | NRP                  | HMO/POS         | <b>No Referral POS</b><br>Refers to HMO Open Access plans, where PCP is required for in-network benefits and referrals are not                                       |
| СОМ                       | NNE                  | PPO             | <b>National Network EPO</b><br>The "Access America <u>Value</u> " branded plan, national coverage plan offered in partnership<br>with United Health Care             |
| СОМ                       | NNP                  | PPO             | National Network Plan<br>The "Access America" branded, national coverage plan offered in partnership with United<br>Health Care                                      |
| СОМ                       | OAH                  | PPO             | Open Access HMO<br>A PPO-like product where member does not need to have a PCP   |
| СОМ                       | PPO                  | PPO             | <b>Preferred Provider Organization</b><br>Member does not need to select a PCP. PCP attribution is based on 3 years of claims history linking patient to PCP events. |
| MED                       | НМО                  | HMO/POS         | Health Maintenance Organization<br>Plan where member must have a PCP   |

# Appendix B Quality Measures Reporting: HEDIS MY2023 Measure List

| Msr Cd | Msr Desc  | Submsr Name                             | Status |
|--------|---|---|--------|
| ADD    | Follow-Up Care for Children Prescribed Attention-<br>Deficit/Hyperactivity Disorder (ADHD) Medication | Continuation and Maintenance Phase      |        |
| ADD    | Follow-Up Care for Children Prescribed Attention-<br>Deficit/Hyperactivity Disorder (ADHD) Medication | Initiation Phase                        |        |
| AISE   | Adult Immunization Status   | Influenza                               | New    |
| AISE   | Adult Immunization Status   | Pneumococcal                            | New    |
| AISE   | Adult Immunization Status   | TD or Tdap                              | New    |
| AISE   | Adult Immunization Status   | Zoster                                  | New    |
| AMM    | Antidepressant Medication Management  | Acute Phase                             |        |
| AMM    | Antidepressant Medication Management  | Continuation Phase                      |        |
| AMR    | Asthma Medication Ratio   | Default                                 |        |
| АРМ    | Metabolic Monitoring for Children and Adolescents on<br>Antipsychotics                                | Blood Glucose and Cholesterol Testing   | New    |
| АРМ    | Metabolic Monitoring for Children and Adolescents on<br>Antipsychotics                                | Blood Glucose Testing                   | New    |
| АРМ    | Metabolic Monitoring for Children and Adolescents on<br>Antipsychotics                                | Cholesterol Testing                     | New    |
| BCSE   | Breast Cancer Screening - ECDS  | Default                                 | New    |
| BPD    | Blood Pressure Control for Patients with Diabetes   | Blood Pressure Controlled <140/90 mm Hg |        |
| CBP    | Controlling High Blood Pressure   | Default                                 |        |
| CCS    | Cervical Cancer Screening   | Default                                 |        |
| CHL    | Chlamydia Screening in Women  | Default                                 |        |
| CIS    | Childhood Immunization Status   | Combo10                                 | New    |
| COA    | Care for Older Adults   | Functional Status Assessment            | New    |
| COA    | Care for Older Adults   | Medication Review                       | New    |
| COA    | Care for Older Adults   | Pain Assessment                         | New    |
| COL    | Colorectal Cancer Screening   | Default                                 |        |
| CWP    | Appropriate Testing for Pharyngitis   | Default                                 |        |
| DMSE   | Utilization of the PHQ-9 to Monitor Depression Symptoms for<br>Adolescents and Adults                 | PHQ-9 Score during Period 1             | New    |
| DMSE   | Utilization of the PHQ-9 to Monitor Depression Symptoms for<br>Adolescents and Adults                 | PHQ-9 Score during Period 2             | New    |
| DMSE   | Utilization of the PHQ-9 to Monitor Depression Symptoms for<br>Adolescents and Adults                 | PHQ-9 Score during Period 3             | New    |
| DSFE   | Depression Screening and Follow-Up for Adolescents and Adults   | Depression Screening                    | New    |
| EED    | Eye Exam for Patients with Diabetes   | Eye Exam                                |        |
| FMC    | Follow-Up After Emergency Department Visit for People with<br>Multiple High-Risk Chronic Conditions   | Default                                 | New    |
| FUH    | Follow Up After Hospitalization for Mental Illness  | 30-Day Follow-Up                        | New    |
| FUH    | Follow Up After Hospitalization for Mental Illness  | 7-Day Follow-Up                         | New    |

| Msr Cd | Msr Desc   | Submsr Name  | Status |
|--------|--|--|--------|
| HBD    | Hemoglobin A1c Control for Patients with Diabetes  | HbA1c Control (<8.0%)                              |        |
| HBD    | Hemoglobin A1c Control for Patients with Diabetes  | HbA1c Poor Control (>9.0%)                         |        |
| IMA    | Immunizations for Adolescents  | Combo 2 Meningococcal, Tdap, HPV                   | New    |
| KED    | Kidney Health Evaluation for Patients with Diabetes  | Kidney Health Evaluation                           |        |
| OMW    | Osteoporosis Management in Women Who Had a Fracture  | Default  |        |
| PCE    | Pharmacotherapy Management of COPD Exacerbation  | Bronchodilator                                     | New    |
| PCE    | Pharmacotherapy Management of COPD Exacerbation  | Systemic Corticosteroid                            | New    |
| PCR    | Plan All-Cause Readmissions  | Non Outlier  | New    |
| PCR    | Plan All-Cause Readmissions  | Outlier  | New    |
| PDSE   | Postpartum Depression Screening and Follow Up  | Depression Screening                               | New    |
| PNDE   | Prenatal Depression Screening and Follow Up  | Depression Screening                               | New    |
| PPC    | Prenatal and Postpartum Care   | Postpartum Care                                    | New    |
| PPC    | Prenatal and Postpartum Care   | Timeliness of Prenatal Care                        | New    |
| PRSE   | Prenatal Immunization Status   | Combination  | New    |
| PRSE   | Prenatal Immunization Status   | Influenza  | New    |
| PRSE   | Prenatal Immunization Status   | TD or Tdap   | New    |
| SPC    | Statin Therapy for Patients with Cardiovascular Disease  | Received Statin Therapy                            |        |
| SPC    | Statin Therapy for Patients with Cardiovascular Disease  | Statin Adherence 80%                               |        |
| SPD    | Statin Therapy for Patients with Diabetes  | Received Statin Therapy                            |        |
| SPD    | Statin Therapy for Patients with Diabetes  | Statin Adherence 80%                               |        |
| SPR    | Use of Spirometry Testing in the Assessment and Diagnosis of<br>COPD                             | Default  |        |
| TRC    | Transitions of Care  | Medication Reconciliation Post-Discharge           | New    |
| TRC    | Transitions of Care  | Notification of Inpatient Admission                | New    |
| TRC    | Transitions of Care  | Patient Engagement after Inpatient<br>Discharge    | New    |
| TRC    | Transitions of Care  | Receipt of Discharge Information                   | New    |
| URI    | Appropriate Treatment for Upper Respiratory Infection  | Default  |        |
| W30    | Well-Child Visits in the First 30 Months of Life   | Well Child Visits for Age 15 Months -<br>30 Months |        |
| W30    | Well-Child Visits in the First 30 Months of Life   | Well Child Visits in the First 15 Months           |        |
| wcc    | Weight Assessment and Counseling for Nutrition and Physical<br>Activity for Children/Adolescents | BMI Percentile                                     | New    |
| wcc    | Weight Assessment and Counseling for Nutrition and Physical<br>Activity for Children/Adolescents | Counseling for Nutrition                           | New    |
| wcc    | Weight Assessment and Counseling for Nutrition and Physical<br>Activity for Children/Adolescents | Counseling for Physical Activity                   | New    |
| WCV    | Child and Adolescent Well-Care Visits  | Default  |        |

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# Appendix C QMR Member Detail Report: Field Names and Descriptions

| HPHConnect Portal<br>Field Names | Secure Server<br>Files Field Names | Field Description  |
|----------------------------------|------------------------------------|--|
| Report Month                     | Eff_Yr_Mo_Txt                      | Month of Report  |
| LCU Cd                           | Hds_LCU_Cd                         | LCU Code   |
| LCU Nm                           | Hds_LCU_Nm                         | LCU Name   |
| LCU State Cd                     | Hds_LCU_US_State_Cd                | State of LCU   |
| CSU Cd                           | Hds_CSU_Cd                         | CSU code   |
| CSU Nm                           | Hds_CSU_nm                         | CSU name   |
| Measure Cd                       | MSR_Cd                             | Measure Code   |
| Measure Desc                     | MSR_Desc                           | Measure Description  |
| Submsr Name                      | Submsr_Name                        | Label describing the specific rate within the measure if there are more than one   |
| IESD Dt                          | IESD_Dt                            | The IESD date can represent either (1) the index episode start date for a measure,<br>(2) the index prescription start date for a measure, or (3) the episode date for<br>measures where the member can be in the measure multiple times (multi-rate<br>measures). |
| PCP Last Nm                      | Appl_Hds_Pv_Last_Nm                | PCP last name  |
| PCP First Nm                     | Appl_Hds_Pv_Frst_Nm                | PCP first name   |
| PCP Full Nm                      | Appl_Hds_Pv_Nm                     | PCP full name  |
| PCP Nbr                          | Appl_Hds_Pv_Nbr                    | PCP provider number  |
| PCP NPI Nbr                      | Hds_Pv_NPI_Nbr                     | PCP NPI number   |
| Source Cd                        | na                                 | Source of data (e.g., HP)  |
| Mem Last Nm                      | Appl_Py_Mb_Last_Nm                 | Member Last Name   |
| Mem First Nm                     | Appl_Py_Mb_Frst_Nm                 | Member First Name  |
| Mem Nbr                          | Appl_Py_Mb_Nbr                     | Member ID number   |
| Mem Individ Nbr                  | Appl_Py_Mb_Indvl_Nbr               | Member Individualization (unique person identifier across all member IDs)  |
| Mem DOB                          | Birth_Dt                           | Member Birth Date  |
| Mem Gender Cd                    | Gndr_Typ_Cd                        | Member Gender  |
| Mem Addr 1                       | Addr_Line_1_Txt                    | Member Address 1   |
| Mem Addr 2                       | Addr_Line_2_Txt                    | Member Address 2   |
| Mem City                         | City_Nm                            | Member City  |
| Mem State Cd                     | US_State_Cd                        | Member State   |
| Mem Zip                          | Postl_Cd                           | Member Zip   |
| Mem Phone                        | Digtl_Addr_Txt                     | Member Phone   |
| Mem Email                        | Email_Digtl_Addr_Txt_Curr          | Member eMail (if known)  |
| Line of Business Cd              | Busi_Lin                           | Line of Business   |
| Product Line                     | Pd_Lin                             | Product Line   |
| Funding Arrangement<br>Desc      | Rptg_Fund_Arng_Typ_Dsc             | Funding Arrangement  |
| Compliance Ind                   | Compliance_Ind                     | 1=met numerator criteria; 0=did not meet criteria  |
| Admin Excl Ind                   | QMR_Admin_Excl_Ind                 | 1=Patient excluded per administrative exclusion criteria;0=patient not excluded  |
| NCQA Epop                        | NCQA_Epop                          | Previously used as 1=members who meet the measure eligible population criteria,<br>per NCQA specs. This will be applied to the HPHC population only, and not the Tufts<br>Health Plan members migrating to HPHC throughout 2023-2024; no longer<br>necessary       |
| QMR Epop                         | QMR_Epop                           | Previously used as 1=members who meet the measure eligible population criteria,<br>with the exception of the continuous enrollment criteria, and who are currently active<br>members of HPHC (e.g., legacy HPHC and migrating THP); no longer necessary            |
| Rate Detail Drill Down           | N/A                                | Click here for Drill Down to get supplemental clinical data (available only on portal)   |

# Appendix D Reporting Schedule

| Period Covered<br>(incl. Measurement<br>Year) | Data created at the<br>end of this month<br>(Report Month field<br>in report) | Report published/<br>posted to sftp<br>(approx.) |          |
|---|---|--|----------|
| Nov 2023 YTD                                  | 202311  | na   |          |
| Dec 2023 YTD                                  | 202312  | 2/7/2024   | Go live! |
| Jan 2024 YTD                                  | 202401  | 3/7/2024   |          |
| Feb 2024 YTD                                  | 202402  | 4/7/2024   |          |
| Mar 2024 YTD                                  | 202403  | 5/7/2024   |          |
| Apr 2024 YTD                                  | 202404  | 6/7/2024   |          |
| May 2024 YTD                                  | 202405  | 7/7/2024   |          |
| Jun 2024 YTD                                  | 202406  | 8/7/2024   |          |
| Jul 2024 YTD                                  | 202407  | 9/7/2024   |          |
| Aug 2024 YTD                                  | 202408  | 10/7/2024  |          |
| Sep 2024 YTD                                  | 202409  | 11/7/2024  |          |
| Oct 2024 YTD                                  | 202410  | 12/7/2024  |          |
| Nov 2024 YTD                                  | 202411  | 1/7/2025   |          |