Reference Guide for Payer ID Numbers

If you work with a clearinghouse to submit claims, it’s important to include the correct payer ID on your submitted claims. Since Harvard Pilgrim partners with several other organizations for certain products and services, different payer IDs may apply. Please refer to the quick reference sheet on the page below to determine which payer ID is appropriate. Including the correct 5-digit payer ID helps avoid having your claim rejected due to listing an incorrect payer.

If you have any questions about payer ID numbers, please contact Harvard Pilgrim Health Care’s Electronic Data Interchange (EDI) team at edi_team@harvardpilgrim.org or 800-708-4414 (select option #1 and then option #3).
Please have a copy of your patient’s member ID handy.

**Quick Reference Sheet for Payer IDs**

www.harvardpilgrim.org/payerid

Does the card “UMR” in the top corner?  
Yes → Is the service performed in MA, ME, or NH?  
No → Look at the patient’s member ID. What does it begin with? HP, ##, H#, or HH

HP → Does the patient’s ID card say “Student Insurance Plan”?  
   No → Look at the patient’s member ID. What does it begin with? HP, ##, H#, or HH
   Yes → Student Insurance Plan  
   Payer ID: 74227

## → Does the patient’s ID card say “Harvard Pilgrim Choice Plus”?  
   No → Look at the patient’s member ID. What does it begin with? HP, ##, H#, or HH
   Yes → Harvard Pilgrim Choice Plus  
   Payer ID: 04271

H# → Does the card say “UMR” in the top corner?  
   Yes → UnitedHealthcare  
   No → Medicare Stride  
   Payer ID: 04245

In what state was the service performed?  
Yes → UnitedHealthcare  
   Payer ID: 39026

No → In what state was the service performed?  
   MA, ME, NH  
   Any of the other 47 states  
   UnitedHealthcare  
   Access America  
   Payer ID: 39026

Are the services from a behavioral health provider?  
Yes → Optum Behavioral Health Services  
   Payer ID: 87726

Are you contracted with Harvard Pilgrim Health Care?  
Yes → Harvard Pilgrim Health Care  
   Payer ID: 04271

No → In what state was the service performed?  
   MA, ME, NH, RI, VT, CT, Any of the other 44 states  
   Harvard Pilgrim Health Care  
   Payer ID: 04271

Does the patient’s ID card say “Access America”?  
Yes → United Health Shared Services (on back of card)  
   Payer ID: 39026

No → In what state was the service performed?  
   MA, ME, NH, RI, VT, CT, Any of the other 44 states  
   Harvard Pilgrim Health Care  
   Payer ID: 04271

In what state was the service performed?  
MA, ME, NH, RI, VT, CT, Any of the other 44 states  
Any of the other 44 states  
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