Reference Guide for Payer ID Numbers

If you work with a clearinghouse to submit claims, it’s important to include the correct payer ID on your submitted claims. Since Harvard Pilgrim partners with several other organizations for certain products and services, different payer IDs may apply. Please refer to the quick reference sheet on the page below to determine which payer ID is appropriate. Including the correct 5-digit payer ID helps avoid having your claim rejected due to listing an incorrect payer.

If you have any questions about payer ID numbers, please contact Harvard Pilgrim Health Care’s Electronic Data Interchange (EDI) team at edi_team@point32health.org or 800-708-4414 (select option #1 and then option #3).

**Please note: This reference guide is meant to be a general high-level guide and not meant to be a replacement for eligibility inquiries.
Please have a copy of your patient’s member ID handy.

Does the card “UMR” in the top corner?  
Yes → Is the service performed in MA, ME, or NH?  
  Yes → **UMR**  
  No → **Beacon**  
  Payer ID: 04271  

No → Look at the patient’s member ID. What does it begin with? HP, ##, H#, or HH  
  **No** → **Medicare Stride**  
  **Payer ID: 04245**  
  **Yes** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**HP** → Does the patient’s ID card say “Student Insurance Plan”?  
  Yes → **Student Insurance Plan**  
  **Payer ID: 74227**  
  No → **Access America**  
  **Payer ID: 39026**  

**##** → **Passport**  
  **Payer ID: 87726**  

**H#** → **Optum Behavioral Health Services**  
  **Payer ID: 87726**  

**HH** → **Optum Behavioral Health Services**  
  **Payer ID: 39026**  

Are the services from a behavioral health provider?  
**No** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**Yes** → **Optum Behavioral Health Services**  
  **Payer ID: 39026**  

Are you contracted with Harvard Pilgrim Health Care?  
**No** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**Yes** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**In what state was the service performed?**  
**MA, ME, NH** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**Any of the other 47 states** → **United Health Shared Services (on back of card)**  
  **Payer ID: 39026**  

**MA, ME, NH, RI, VT, CT** → **Harvard Pilgrim Health Care**  
  **Payer ID: 04271**  

**Any of the other 44 states** → **United Health Shared Services (on back of card)**  
  **Payer ID: 39026**