






HPHC Reporting

HPHConnect Reports (Microstrategy)

Report Folder/Name	Description
Financial Cost & Utilization	
Provider Analytics Interactive Dashboard [PAID] <i>Monthly; Comm only</i>	<ul style="list-style-type: none"> Visualizations of cost and utilization trends over 36 months. Drillable to provider and code level detail. Can segment populations (all, product line, funding source, age band) Comparisons: Regression line showing LCU trended performance Comparisons: Benchmark line of top 25th percentile among network performers Shows Vital Statistics: Membership, % FI, % Adult, % Professional Services paid to own LCU, % Professional Services paid to Primary Care, % Hospital IP & OP Payments made to community hospital Shows # High Cost Claimants and DxCG scores (drillable to patient level) Shows Readmits/ReER (within 30 days) or Admits/ER visits for ambulatory sensitive conditions Exportable to interactive pdf (without drilldown off the live system); Can download to Excel data points in visualizations.
Provider Analytics Self-Service [PASS] <i>Monthly; Comm & Medicare</i>	<ul style="list-style-type: none"> Displays cost and utilization metrics in grid format for summary and detailed expense type codes (e.g., Hospital IP/IP Surgical). Comparisons: Performance prior period; network average utilization rates
Clinical Care Management	
IP Discharge Report [IP Discharge] <i>Daily; Comm & Medicare</i>	<ul style="list-style-type: none"> Shows discharges which occur between the dates entered by the user. Underlying data is updated every business day by HPHC Care Management, based on information supplied by hospitals Shows cases at local hospital and referral hospitals Displays attending name, admit type (e.g., emergent/elective), diagnoses, planned procedures, authorization number and dates. Can export to Excel for further file management and transfer to care management teams
IP Census Report [IP Census] <i>Daily; Comm & Medicare</i>	<ul style="list-style-type: none"> Shows any case who was in a facility between the date spans indicated by the users. Same information as IP Discharge
Authorizations & Notifications [AMR] <i>Daily; Comm & Medicare</i>	<ul style="list-style-type: none"> Auth Level 3 report shows patient specific inpatient authorizations in HPHC referral system, for services where prior authorization is required). Can set dates into the future to review authorizations for upcoming care
Referral Auth Transaction Report [RA] <i>Daily; Comm & Medicare</i>	<ul style="list-style-type: none"> Listing of referrals of (1) patients in panels of PCPs in LCU, (2) patients who were referred by providers in the LCU, or (3) patients who will be seen by servicing providers in the LCU.
Care Management/ Disease Management [CMDM] <i>Weekly; Comm & Medicare</i>	<ul style="list-style-type: none"> Provides roster of patients engaged in HPHC Care Management programs Shows program type, current participation status, and source of patient referral Can be used to coordinate care with local care management programs
ER Utilizers Provider Report [ER] <i>Monthly; Comm & Medicare</i>	<ul style="list-style-type: none"> Summary level tab shows member's utilization of ER visits in last 12 months, 6 months, return to ER, and ER for potentially avoidable conditions Detail tab shows visit specific details including date, servicing provider, diagnosis for each ER visit, with flags if the visit met criteria for potentially avoidable or return to ER.
Quality Measures (HEDIS)	
Quality Measure Reporting [EBIM/QMR] <i>Monthly; Comm/Medicare blended</i>	<ul style="list-style-type: none"> Reports performance on selected HEDIS measures (e.g., in Pay for Performance incentives) Provides patient level compliance data, including PCP and patient contact information to facilitate outreach
Physician Roster Reporting	
Provider Adhoc Reporting [PAR] <i>Daily</i>	<ul style="list-style-type: none"> Displays roster of physicians (primary care and specialties) in an LCU contract, in support of roster management. Displays <i>changes</i> in provider record during period specified by user

Extract Files available on Secure Server (sftp)

Type Report	File Name	Description	Date Available
 Member	extr_pvanlXXXXX_member extr_pvmedXXXXX_member	Includes members with a PCP in the LCU as of each Tuesday - see <i>Eligibility Layout and Member CTL layout Tabs</i>	sent weekly on or before every Thursday
	extr_pvanlXXXXX_capmth extr_pvmedXXXXX_capmth	Snapshot of the member months for the LCU for that particular month - see <i>Member Months Layout and CAP CTL Layout Tabs</i>	by the 21st of the month
	extr_pvanlXXXXX_capytd extr_pvmedXXXXX_capytd	YTD member months as of that month. Includes a line for each member for each month and contains retroactive changes. - see <i>Member Months Layout and CAP CTL Layout Tabs</i>	by the 21st of the month
 Financial/Claims	extr_pvanlXXXXX_claims extr_pvmedXXXXX_claims	All Medical claims for members that have a PCP in the LCU or claims for services rendered by an LCU provider. The file has a 30 day lag and is YTD. No financial fields are provided. Please see the layout for details. - see <i>Medical Layout and CLAIM CTL layout Tabs</i>	By the 15th of the month
	extr_pvanlXXXXX_pharmacy extr_pvmedXXXXX_pharmacy	YTD scripts filled for members with a PCP in the LCU. There is no claim lag. -see <i>Rx Layout and Pharmacy CTL layout Tabs</i>	By the 15th of the month
	extr_pvanlXXXXX_beh extr_pvmedXXXXX_beh	Behavioral health claims paid YTD for members in the LCU. - see <i>BH layout and BEH CTL layout Tabs</i>	By the 15th of the month
 Reporting/Admin	extr_pvanl_code extr_pvmed_code	Crosswalk for non industry standard codes - see <i>CODE Layout Tab</i>	By the 15th of the month
 Quality/HEDIS	QMR_Member_Detail_Report_XXX_202012.xlsx	Roster of members in X HEDIS measures and flag for current YTD compliance (Same outputs as available in HPHCConnect portal report)	By 7th of month
	mamm2020_q3_###.csv	Roster of members receiving Mammogram reminder mailings in the quarter	quarterly schedule, by 7th of month
	pap2020_Q3_###.csv	Roster of members receiving PAP test reminder mailings in the quarter	quarterly schedule, by 7th of month
	AMM_2020nov_###.csv	Roster of members with newly prescribed antidepressant for major depression (to support ongoing maintenance on the drug).	monthly schedule, by 7th of month
	adhd_2020nov1_###.csv	Roster of members ages 6-12, who have received a new prescription for an ADHD medication in the most recent two months. LCU's can outreach to members to ensure they receive the appropriate follow-up visits.	monthly schedule, by 7th of month
	adolescentiumm_2020_q3_###.csv	Members who received reminder mailings for adolescent immunizations	quarterly schedule, by 7th of month
	childimm_2020_q3_###.csv	Members who received reminder mailings for child immunizations	quarterly schedule, by 7th of month
 Care Management	###_ipcnsus_com_YYYY-MM-DD.txt	Inpatient Hospital Census, per HPHC Notification and Authorization system	Daily, if activity, if set up for this process

To learn more about these reports and to download user guides, please see our website:
www.harvardpilgrim.org/LCUreporting

To gain access to these reports:

- Download a user request form from the website above, click on "User Access Management".
- Send the completed form to: HPHC_NMM@point32health.org
- User will be notified via e-mail from provider_ebusiness_services@point32health.org with a temporary password, and instructions on how to change the password.