

Identifying your Provider Relations Consultant (PRC)

Hospitals, physicians, and other providers are assigned a provider relations consultant (PRC) based on their location, as shown in the table below.

The Provider Relations team provides training and education on policies, procedures, and new initiatives. PRCs also help providers use other online tools and resources, like *HPHConnect*. If you prefer onsite training, please e-mail provider_relations@hphc.org.

[Click here](#) for a complete list of PRC contact information.

| State | Counties | PRC |
|-------|---|--|
| CT | Fairfield, New Haven | Verronica Barrows and Christina Fusick |
| CT | Hartford, Middlesex | Verronica Barrows |
| CT | Litchfield, New London, Tolland, Windham | Christina Fusick |
| MA | Berkshire, Hampden, Hampshire | Kelli Macey |
| MA | Plymouth, Dukes, Barnstable | Jackie Grant |
| MA | Suffolk | Colleen Mann |
| MA | Essex | Suzanne Medeiros |
| MA | Franklin, Nantucket, Norfolk, Worcester | Shannon Nunez |
| MA | Bristol, Middlesex | Imani Palmer |
| ME | Knox, Lincoln, Oxford, Penobscot, Piscataquis, Sagadahoc, Somerset, Waldo, York | Vanessa Maradiaga |
| ME | Androscoggin, Aroostook, Cumberland, Franklin, Hancock, Kennebec | Laurel Martin |
| NH | Belknap, Cheshire, Hillsborough, Strafford | Kathy Demers |
| NH | Carroll, Coos, Grafton, Merrimack, Rockingham, Sullivan | Barb Daigneault |
| RI | All Counties | Kelli Macey |
| VT | Caledonia, Chittendon, Essex, Orange, Washington, Windham, Windsor | Barb Daigneault |

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Ancillary care providers

Ancillary care providers are assigned a PRC based on the category of care they provide, as shown in the table below. (Click on individual PRC names for contact information.)

| Ancillary Care Type | PRC |
|---|-----------------|
| Ambulance, Ambulatory Surgery Centers, Air Ambulance, Birthing Centers, ART/Infertility, Durable Medical Equipment (DME), Family Planning, Genetics, Home Uterine Monitoring, Laboratory | Barb Daigneault |
| Early Intervention, Sleep Diagnostic Laboratory | Kathy Demers |
| Cardiac Monitoring, Convenience Care Clinic, Dialysis, Home Anticoagulation Monitor, Home Infusion, Hospice, Hyperbaric Oxygen Chamber- Free standing, Radiation -Oncology, Radiation Therapy, Radiology- MRI, Radiology- PET, Radiology Ultrasound, Radiology Clinic/Facility, Rehabilitation Hospital, Skilled Nursing, Urgent Care, Visiting Nurse Association (VNA)/Home Care | Sheryl Sewell |

PRC Contact Information

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