Non-Invasive Airway Assist Devices (CPAP, APAP, and BiPAP)

Harvard Pilgrim requires notification from durable medical equipment (DME) providers for Non-Invasive Airway Assist Devices (CPAP, APAP and BiPAP) for members 18 years of age and older enrolled in commercial HMO, POS and PPO products.

Notification is also required for replacement of Non-Invasive Airway Assist Devices.

**Action Required**

Notification and the requested count associated with each code is required for the following sleep therapy DME:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E0470</td>
<td>Respiratory assist device, bi-level pressure capability, without backup rate feature, used with noninvasive interface, e.g., nasal or facial mask (intermittent assist device with continuous positive airway pressure device)</td>
</tr>
<tr>
<td>E0471</td>
<td>Respiratory assist device, bi-level pressure capability, with back-up rate feature, used with noninvasive interface, e.g., nasal or facial mask (intermittent assist device with continuous positive airway pressure device)</td>
</tr>
<tr>
<td>E0601</td>
<td>Continuous airway pressure (CPAP) device</td>
</tr>
</tbody>
</table>

Please refer to the *Notification Policy* for definitions of “timely notification.”

Notification is not required for members under 18 years of age. The servicing provider should submit claims for members under 18 years of age as per standard claims submission protocol.

**Electronic**

Submit a transaction record with required information using the *HPHConnect* or NEHEN transaction service.

- Detailed *HPHConnect* instructions are available at [www.harvardpilgrim.org/providers](http://www.harvardpilgrim.org/providers).
  (Refer to the user guides at [HPHConnect/User Guides](http://www.harvardpilgrim.org/providers).)
- For NEHEN instructions, refer to your NEHEN documentation.

**Harvard Pilgrim Response:**

Evaluation is completed within two business days after receipt of relevant clinical information. The final status will be available online, and via mail.

**Telephone or Mail**

Send notification of change to Harvard Pilgrim’s Referral/Authorization Unit.

**Mail:**
Harvard Pilgrim Health Care  
Referral and Authorization Unit  
1600 Crown Colony Drive  
Quincy, MA 02169

**Fax:** 800-232-0816

**Phone:** 800-708-4414
Harvard Pilgrim Response:
Evaluation is completed within two business days after receipt of relevant clinical information. The final status will be available online, and via mail.

Information Required
The following information is required for notification of an elective admission:

- Member’s name and Harvard Pilgrim identification number
- Provider’s name and National Provider Identifier (NPI)
- Requested DME descriptor or CPT code
- Diagnosis and/or ICD code
- Start date DME is to be dispensed

Notification Changes
Harvard Pilgrim must be notified when any change to the original notification occurs, such as a change in the date of service or a change in the type of service (e.g., inpatient admission following observation or surgical day care).

Electronic
Edit the existing transaction record or submit a new transaction record using the HPHConnect or NEHEN transaction service.

- Detailed HPHConnect instructions are available at www.harvardpilgrim.org/providers. (Refer to the user guides at HPHConnect/User Guides.)
- For NEHEN instructions, refer to your NEHEN documentation.

Telephone or Mail
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1600 Crown Colony Drive
Quincy, MA 02169

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Phone: 800-708-4414

Sleep Therapy Provider Requirements
Harvard Pilgrim requires that sleep diagnostic providers allow Harvard Pilgrim to use practitioner performance data (such as quality, cost, resource use, or utilization information) as is required by the National Committee for Quality Assurance (NCQA).

PUBLICATION HISTORY
06/15/17 original documentation
04/01/20 removed A-codes, no longer require notification; updated Harvard Pilgrim’s response under "Electronic" and "Telephone or Mail" sections; added language related to replacement requests
01/08/21 removed codes E0561 and E0562, no longer require notification