

Harvard Pilgrim Health Care of New England, Inc.
2018 HEDIS Results: HMO/POS Commercial
(Calendar year 2017 performance – Reported in October 2018)

Table shows percent of sample meeting HEDIS or CAHPS measurement criteria (see companion *Measure Guide* for details)

	HPHC-NE (NH)	National Average
ALL ADULTS		
Adults' Access to preventive/ambulatory health services		
Ages 20 – 44	94%	92%
Ages 45 - 64	97%	96%
Ages 65+	98%	97%
Ages total	96%	94%
Adult BMI assessment	84%	80%
Avoidance of antibiotic treatment for adults with acute bronchitis	30%	31%
Colorectal cancer screening	61%	62%
Disease modifying anti-rheumatic drug therapy in Rheumatoid Arthritis	89%	89%
Use of imaging studies for low back pain	81%	75%
Use of spirometry testing in the assessment of COPD	40%	42%
Flu vaccinations for adults* (ages 18-64)	47%	49 %
Advising Smokers to Quit* (ASTQ)	^	
WOMEN & TEENAGE GIRLS		
Breast cancer screening (mammograms)	77%	73%
Cervical cancer screening (pap smears)	76%	76%
Chlamydia screening in women		
Ages 16-20	49%	45%
Ages 21-24	55%	55%
Overall (Ages 16-24)	52%	50%
Prenatal care in the first trimester of pregnancy	89%	84%
Postpartum visit after delivery	81%	75%
CHILDREN & ADOLESCENTS		
Appropriate treatment for children with upper respiratory infections	95%	89%
Appropriate testing for children with pharyngitis (sore throat)	89%	87%
Childhood Immunization Status		
Combo 10 (DTaP, IPV, MMR, HIB, Hep B, VZV, PCV, Hep A, Rotavirus, Influenza)	55%	54%
Immunizations for Adolescents		
Meningococcal	80%	82%
Tdap	90%	89%
HPV	22%	24%
Combo 1 (Meningococcal & Tdap)	79%	80%
Combo 2 (Meningococcal, Tdap & HPV)	21%	22%
Children and Adolescents' Access to primary care physicians		
12 months – 24 months	98%	98%
25 months – 6 years	96%	93%

* Measure from the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey, not HEDIS (Healthcare Effectiveness Data and Information Set)

^ ASTQ: Did not hit minimum number of respondents to calculate two-year rolling average

~ Denominator less than required & therefore rate not reportable

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	HPHC-NE (NH)	National Average
7 years – 11 years	97%	93%
12 years – 19 years	96%	91%
Well-care visits		
1 st 15 months	84%	81%
3 years – 6 years	88%	79%
12 years –21 years	62%	50%
Weight assessment & counseling for children		
BMI percentile (all ages)	83%	71%
Nutrition counseling (all ages)	83%	66%
Physical activity counseling (all ages)	78%	60%
CARDIAC CARE (Adults Only)		
Persistence of beta-blocker treatment after a heart attack	92%	85%
ADULTS WITH HYPERTENSION		
Controlling high blood pressure	66%	60%
ADULTS WITH DIABETES		
Comprehensive diabetes care		
Hemoglobin A1c (HbA1c) screening conducted	93%	91%
HbA1c control <8.0 (higher is better)	58%	57%
Dilated Eye Exam conducted	63%	54%
Medical Attention for Nephropathy (kidney disease)	88%	90%
Blood Pressure control <140/90	72%	61%
ASTHMA TREATMENT (Adults & Children)		
Asthma Medication Ratio		
Ages 5-11	98%	87%
Ages 12-18	80%	77%
Ages 19-50	75%	74%
Ages 51-64	81%	83%
All ages	79%	79%
BEHAVIORAL HEALTH CARE (Adults only)		
Antidepressant medication management		
Effective acute-phase treatment	71%	67%
Effective continuation-phase treatment	55%	52%
Follow-up appt. after hospitalization for mental illness		
Within seven days of discharge	60%	47%
Within 30 days of discharge	81%	67%
Initiation of alcohol and other drug treatment - all ages	35%	36%
Engagement of alcohol and other drug treatment - all ages	14%	13%

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