

Harvard Pilgrim Health Care
2018 HEDIS Results: PPO Commercial
(Calendar year 2017 performance – Reported in October 2018)

Table shows percent of sample meeting HEDIS or CAHPS measurement criteria (see companion *Measure Guide* for details)

	HPHC, Inc. (MA)	National Average
ALL ADULTS		
Adults' Access to preventive/ambulatory health services		
Ages 20 – 44	96%	92%
Ages 45 - 64	98%	96%
Ages 65+	98%	96%
Ages total	97%	94%
Adult BMI assessment	79%	67%
Avoidance of antibiotic treatment for adults with acute bronchitis	46%	30%
Colorectal cancer screening	73%	59%
Disease modifying anti-rheumatic drug therapy in Rheumatoid Arthritis	88%	88%
Use of imaging studies for low back pain	83%	76%
Use of spirometry testing in the assessment of COPD	47%	40%
Flu vaccinations for adults* (ages 18-64)	64%	50%
Advising Smokers to Quit* (ASTQ)	^	
WOMEN & TEENAGE GIRLS		
Breast cancer screening (mammograms)	82%	70%
Cervical cancer screening (pap smears)	82%	73%
Chlamydia screening in women		
Ages 16-20	70%	42%
Ages 21-24	69%	52%
Overall (Ages 16-24)	69%	47%
Prenatal care in the first trimester of pregnancy	90%	77%
Postpartum visit after delivery	84%	67%
CHILDREN & ADOLESCENTS		
Appropriate treatment for children with upper respiratory infections	95%	88%
Appropriate testing for children with pharyngitis (sore throat)	94%	86%
Childhood Immunization Status		
Combo 10 (DTaP, IPV, MMR, Hib, Hep B, VZV, PCV, Hep A, Rotavirus, Influenza)	69%	48%
Immunizations for Adolescents		
Meningococcal	85%	75%
TDAP	90%	83%
HPV	23%	22%
Combo 1 (Meningococcal & TDAP)	84%	73%
Combo 2 (Meningococcal, TDAP & HPV)	20%	20%
Children and Adolescents' Access to primary care physicians		
12 months – 24 months	99%	97%

* Measure from the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey, not HEDIS (Healthcare Effectiveness Data and Information Set)

^ ASTQ: Did not hit minimum number of respondents to calculate two-year rolling average

~ Denominator less than required & therefore rate not reportable

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	HPHC, Inc. (MA)	National Average
25 months – 6 years	97%	91%
7 years – 11 years	99%	91%
Children/Adolescents' Access (cont'd):		
12 years – 19 years	98%	89%
Well-care visits		
1 st 15 months	90%	78%
3 years – 6 years	90%	75%
12 years –21 years	74%	45%
Weight assessment & counseling for children		
BMI percentile (all ages)	77%	57%
Nutrition counseling (all ages)	76%	53%
Physical activity counseling (all ages)	72%	48%
CARDIAC CARE (Adults Only)		
Persistence of beta-blocker treatment after a heart attack	~	84%
ADULTS WITH HYPERTENSION		
Controlling high blood pressure	60%	54%
ADULTS WITH DIABETES		
Comprehensive diabetes care		
Hemoglobin A1c (HbA1c) screening conducted	93%	90%
HbA1c control <8.0 (higher is better)	58%	48%
Dilated Eye Exam conducted	71%	49%
Medical Attention for Nephropathy (kidney disease)	91%	88%
Blood Pressure control <140/90	68%	50%
ASTHMA TREATMENT (Adults & Children)		
Asthma Medication Ratio		
Ages 5-11	94%	88%
Ages 12-18	88%	79%
Ages 19-50	81%	75%
Ages 51-64	89%	83%
Ages 65-85	NA	NA
All ages	86%	80%
BEHAVIORAL HEALTH CARE (Adults only)		
Antidepressant medication management		
Effective acute-phase treatment	74%	68%
Effective continuation-phase treatment	58%	53%
Follow-up appt. after hospitalization for mental illness		
Within seven days of discharge	66%	45%
Within 30 days of discharge	82%	67%
Initiation of alcohol and other drug treatment - all ages	35%	37%
Engagement of alcohol and other drug treatment - all ages	13%	14%

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