



## Spring 2018 MA Medical Directors' Meeting

Wednesday, March 28, 2018 ❖ 5:30 – 8:00 PM

Harvard Pilgrim offices, Wellesley, MA

### Evening Topics

- Emergency Department Utilization
  - Program Presentation, Lowell General PHO
  - Group Discussion
- Substance Abuse & Behavioral Health
- Medicare Quality
- Quality Issues
- Feedback & Wrap Up
- Adjourn



### WebEx Voting Results

Topic	Totals
Q1) ED Utilization - decrease avoidable ED use	5
Q2) Chronic Pain Strategies	6
Q3) Hospital Readmission Rates - decreasing avoidable readmissions	12
Q4) HEDIS measure (s)	3
Q5) Decreasing Low-Value Care - Choosing Wisely Campaign	1
Risk Adjustment Dx Cor (added request)	1
Acuity Documentation (added request)	1

### Feedback

- A few requests for an earlier meeting time
- Request for a remote option for calling in to this meeting but physical presence is required for the quality program
- Majority of positive feedback regarding the evening's topics
- Some appetite for a list of opioid taking members from 3+ prescribers (helpful for out of state prescriptions)
- Group would like daily ED reports that go between hospitals; HPHC determining if this is possible

### Follow up Items

- **WebEx** on Hospital Readmission will be scheduled and the date and time will be distributed via Outlook Invitation
- **Fall Medical Director's** meeting: Wednesday, September 26<sup>th</sup> (exact time under review)