



Sending Member Referrals or Clinical Information to HPHC

Member referrals or clinical information may be sent to HPHC by fax, phone, or email.

FAX

Fax documents to **617-509-1159**

PHONE

Call Care and Disease Management at **866-750-2068**

EMAIL

Send emails to:

requests_for_care_management@harvardpilgrim.org (underscore between each word)

This is a secure email, so information may be entered in the body of the email. No PHI should be entered in the subject field. Or you may attach a password protected Word document to the email. The password should be **medical home**, all lower case.

To PW protect a Word document; go to Save As/Tools/General Options and then type in **medical home** to open the document and to modify the document.

