

"My member account helps me make the most of my plan."

Get the info you need and tap into a wealth of resources to support your well-being.

Setting up your online member account is one of the smartest ways to help you get the most out of your plan. And, it's quick and easy to do.

Your member account lets you:



Find or change a primary care provider; look up benefits and claim history, plus the status of your deductible and out-of-pocket expenses

Get an estimate of your out-of-pocket costs before you receive care, search for hundreds of services and procedures, and compare costs for multiple providers



get them filled and how mail order can save on maintenance medications Save on a wide range of products and services to help

Find out how

prescriptions are

covered, where to

you stay healthy and active, including vision, fitness, dental care and much more

The individual shown is representative only. The comment is a composite of sentiments often expressed by our members.



Read on for more details.

With your member account, you also can:

- Explore well-being information and resources including access to a dedicated wellness program, health coaching support, preventive care, guidance for health concerns and conditions, and mindfulness courses
- Manage your account profile by signing up for Go Paperless and changing who can access your online information



To set up your account

1 Visit harvardpilgrim.org and select Member Login.

2 Under "Member? Register now!" select "Create a secure account." Choose a way to identify yourself – either by your Social Security number or your Harvard Pilgrim ID number. Enter the required information, and then type a username and password to activate your account.

Please Note:

To create an account using the Harvard Pilgrim ID number identification option, select the "Request an activation code" link. Accounts are available to members 13 and older.

Your member account makes life easier. harvardpilgrim.org | (877) 907-4742 Harvard Pilgrim Health Care includes Harvard Pilgrim Health Care, Harvard Pilgrim Health Care of Connecticut, Harvard Pilgrim Health Care of New England and HPHC Insurance Company.