

THINGS TO REMEMBER ABOUT YOUR MEDICAL PLAN

Atrius Health Choice POS

- ▶ This plan includes the full Harvard Pilgrim network – the Atrius Health Ecosystem and Non-Preferred providers.
- ▶ When you are able, using an Atrius Health provider saves you more with your out-of-pocket costs at time of service.
- ▶ You may select any PCP in Harvard Pilgrim’s network.
- ▶ You are covered to receive care from any provider in Harvard Pilgrim’s network. You will also have coverage at a higher out-of-pocket cost if you receive care from out-of-network providers.
- ▶ When care is received from Atrius Health Ecosystem providers, an annual deductible of \$500 for an individual and \$1,000 for a family may apply.
- ▶ When care is received from Non-Preferred providers, an annual deductible of \$1,500 for an individual and \$3,000 for a family may apply. Office visits and urgent care are not subject to the deductible.
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How to find Atrius Health Ecosystem providers

- Visit www.harvardpilgrim.org/atriushealth
- At the bottom of the page under “Quicklinks,” click “2019 - Find an Atrius Health Choice POS doctor.”
- Find a PCP: click “Primary Care Providers (PCP)” under “Search by Provider Type.”

Using your secure online member account for quick, reliable answers

- Look up benefits and claims history, plus what you have accumulated toward your annual deductible and out-of-pocket maximum
- Learn how preventive care and medical conditions are covered
- Access helpful tools and resources, find specialists, find a personal health coach and Go Paperless
- Take advantage of discounts and savings on eyeglasses and contact lenses, dental care, nutrition and weight management programs, sneakers, fitness clubs and more



It is easy to set up your online account – 2 Steps (have your member ID card handy)

1. Go to: www.harvardpilgrim.org and select Member Login (top right corner of the home page).
2. Click **Member? Register now!**, then select “create a secure account.” Enter your Harvard Pilgrim Member ID number (found on your ID card), birth date, ZIP code and the last 4 digits of the subscriber’s social security number. Type a username and password to activate your account.

Member Services: Call **(888) 333-4742**.
For TTY service call **711**.

Representatives are available Monday, Tuesday, and Thursday 8 a.m. to 6 p.m., Wednesday 10 a.m. to 6 p.m. and Friday 8 a.m. to 5:30 p.m.

