

VisionCare

Harvard Pilgrim Health Care, Inc.
MAINE

YOUR VISIONCARE BENEFIT

Along with other health care benefits covered under the Plan, your coverage also includes an eyewear benefit. With this additional coverage, you are eligible to be reimbursed by the Plan up to the following amounts:

- \$100 every two calendar years toward the cost of prescription eyeglass lenses and/or frames; or
- \$100 every two calendar years toward the fitting and purchase of contact lenses.

WHERE TO PURCHASE EYEWEAR WITH YOUR VISIONCARE BENEFIT

You can purchase your eyewear from any vision hardware provider with a valid prescription from your doctor. Simply pay out of pocket and submit to the Plan for reimbursement.

HOW TO RECEIVE REIMBURSEMENT FOR THE VISIONCARE BENEFIT

To receive reimbursement for the VisionCare benefit, follow these simple steps:

1. Complete a VisionCare member reimbursement form. Use the form included in this brochure, or call the Member Services Department at **1-888-333-4742** to request a form. For TTY service, please call **711**. A representative will be happy to assist you.
2. Each Member must use a separate VisionCare member reimbursement form.
3. Attach the copy of an itemized bill to the form, showing proof of payment. Make a copy of the form for your records.
4. Mail the original form, together with the bill and proof of payment to:

HPHC Claims
P.O. Box 699183
Quincy, MA 02269-9183

We will reimburse you for the lesser of (1) the amount of your payment for covered eyeglasses or contact lenses or (2) the VisionCare benefit limits stated in this brochure. Please allow four to six weeks to receive your reimbursement.

YOU'RE ALSO ELIGIBLE FOR EYEWEAR DISCOUNT PROGRAMS

If you have any questions about your VisionCare benefit, including how to receive reimbursement or eyewear discounts, please contact the Member Services Department at **1-888-333-4742**. This telephone number is also listed on your ID card. If you are deaf or hard-of-hearing, call **711** for TTY service. A representative will be happy to assist you.