

**"Anything
that makes
paying bills
easier makes
me happy."**

**Convenient online billing and payment
for Exchange members.**

There's nothing fun about paying bills. But when it's easier to do, it's a little easier to bear. You can conveniently access online billing and payment options through your Harvard Pilgrim member account. Visit www.harvardpilgrim.org and log into your account. Then select "Pay Bill Online" under "Top Tasks."

If you don't have a member account, setting one up is easy. Go to www.harvardpilgrim.org and select "Member Login." Then select "Create a secure account" under "Member? Register now!" and follow the instructions.

Read on for more details.



The individual shown is representative only. The comment is a composite of sentiments often expressed by our members.

Payment Options



Schedule or make a one-time electronic payment using a savings account, checking account or credit card



Add/delete bank accounts and request a refund



Enroll in Auto Pay to set up recurring payments from your bank or credit card, withdrawing monthly charges on the first business day



Review your current month's invoice; review, download and print your invoice history for up to two years



Print a coupon when submitting a check through the mail



Go Green - enroll in paperless billing

Billing and Auto Pay Schedule

Invoices are generated during the first week of each month for the next month's coverage. If you receive paper invoices, they will arrive to you by mail no later than the 15th of each month.

If you use Online Billing, you will be able to review your invoice around the fifth of each month. You will receive email notification when your invoices are posted. Your payment is due on the first of each month. Payments processed prior to 5:30 p.m. ET will be posted to your account the same day.

If you're enrolled in Auto Pay, your payment will be deducted from your bank or credit card account on the first business day of each month. The withdrawal amount will be noted on your monthly invoice.

You will receive email notification when your payments have been processed.

Online billing and payment to make life easier.

www.harvardpilgrim.org | (877) 907-4742

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