



**Harvard Pilgrim StrideSM (HMO)/
(HMO-POS) Transportation Addendum**
Effective Jan 1, 2021, through Dec 31, 2021

This addendum is part of your Harvard Pilgrim StrideSM (HMO)/(HMO-POS) Evidence of Coverage. The addendum lists plan-approved locations for transportation services that may be covered by your plan. Coverage of these supplemental benefits vary by plan. Please refer to your Evidence of Coverage to determine which transportation services are included with your plan.

If you have questions about your plan or this addendum, please call our Member Services department. Representatives are available to answer your questions October 1 – March 31, from 8 a.m. to 8 p.m., 7 days a week, and April 1 – September 30, from 8 a.m. to 8 p.m., Monday through Friday.

Plan-approved locations are listed in alphabetical order. A check mark (✓) in Table 1 below indicates whether a specific location is approved for each plan. If there is no check mark (✓), then transportation to or from that location is not covered by the plan.

Locations not listed in this addendum are excluded from Harvard Pilgrim's transportation coverage for its Medicare Advantage members. Harvard Pilgrim will not cover excluded services or services in which it was determined the member was not eligible under the plan benefits.

Ambulance services are a basic Medicare benefit and, as such, are not part of these supplemental transportation benefits.

TABLE 1. PLAN-APPROVED LOCATIONS FOR TRANSPORTATION SERVICES (AMBULANCE EXCLUDED)

To/From Location	Non-Emergency Medical Transportation	Curb-to-Curb Transportation
Ambulatory surgical center or outpatient surgical center	✓	✓
Birth center	✓	✓
Community mental health center	✓	✓
Emergency room (Always call 911 when life or limb is in danger)	✓	✓
End stage renal disease treatment facility, such as dialysis center	✓	✓

TABLE 1. PLAN-APPROVED LOCATIONS FOR TRANSPORTATION SERVICES (AMBULANCE EXCLUDED)

To/From Location	Non-Emergency Medical Transportation	Curb-to-Curb Transportation
Federally qualified health center	✓	✓
Freestanding laboratory independent of a hospital or physician's office	✓	✓
Hospice facility	✓	✓
Hospital (outpatient or inpatient)	✓	✓
Independent health clinic (not part of a hospital)	✓	✓
Indian Health Service facility (free-standing or provider-based)	✓	✓
Intermediate care facility for the mentally disabled	✓	✓
Member's home, including assisted living facility and group home	✓	✓
Military treatment facility	✓	✓
Mobile unit for preventive, screening, diagnostic and treatment services	✓	✓
Nursing facility (skilled or non-skilled)	✓	✓
Opticians and network hearing instrument providers	✓	✓
Physician or other health care professional's office, including dentist, optometrist and audiologist	✓	✓

TABLE 1. PLAN-APPROVED LOCATIONS FOR TRANSPORTATION SERVICES (AMBULANCE EXCLUDED)

To/From Location	Non-Emergency Medical Transportation	Curb-to-Curb Transportation
Psychiatric hospital, including residential treatment center and partial hospitalization services	✓	✓
Public health clinic, including mass immunization center	✓	✓
Rehabilitation facility (outpatient or inpatient)	✓	✓
Rural health clinic	✓	✓
Substance abuse treatment facility (residential or non-residential)	✓	✓
Tribal 638 facility (free-standing or provider-based)	✓	✓
Urgent care center	✓	✓
Walk-in retail health clinic or convenience care clinic	✓	✓

Harvard Pilgrim is a HMO/HMO-POS plan with a Medicare contract. Enrollment in StrideSM (HMO) depends on contract renewal.

Harvard Pilgrim Health Care includes Harvard Pilgrim Health Care and Harvard Pilgrim Health Care of New England.

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