



The **Passport Connect**SM Program

An alliance of UnitedHealthcare and Harvard Pilgrim Health Care

**Expanded network options
for your Massachusetts,
New Hampshire and
Maine employees**

Now your employees have even more choice in regard to physicians, hospitals and other health care professionals. The Passport ConnectSM program is an alliance between UnitedHealthcare and Harvard Pilgrim Health Care and offers your employees a “passport” to Harvard Pilgrim’s highly regarded physician and hospital network, in addition to UnitedHealthcare’s national network—all under one plan.

The Passport Connect program gives your employees the benefit of a broad, seamless network including Harvard Pilgrim’s extensive network in Massachusetts, New Hampshire and Maine, in addition to UnitedHealthcare’s national network when outside these states, all under one plan.

As an employer, you will benefit from the convenience of a single administrative platform and one contract. The Passport Connect program is specifically designed for self-funded, multi-site employers with a minimum of 200 employees nationwide.

It just makes sense.®

About UnitedHealthcare

UnitedHealthcare provides individuals with simple, convenient access to a broad and diverse range of physicians, health care professionals, hospitals and health care resources. UnitedHealthcare combines important health services with flexible, consumer-oriented benefit designs and the buying power of over 21 million individuals.

About Harvard Pilgrim Health Care

Harvard Pilgrim Health Care is New England's most experienced non-profit health plan, with more than 22,000 doctors and 130 hospitals caring for 800,000 consumers. Harvard Pilgrim Health Care consistently ranks among the nation's highest-rated health plans.

Shared Resources

- UnitedHealthcare's extensive consumer support information and tools – specialized services developed with your employees in mind.
- One of the largest seamless networks in New England with an expanded national network through UnitedHealthcare, when your employees need it.
- Leveraging the strengths of Harvard Pilgrim Health Care's and UnitedHealthcare's contracts to create outstanding financial value.

Convenience and Satisfaction

- Designated customer care centers utilizing state-of-the-art technology to provide excellent customer service.
- Easy, online service through **myuhc.com**®. With just a few keystrokes, employees can view claim status, health information and decision support resources, customized to meet their needs.
- Our secure medical ID card with "swipe" technology allows physicians to view your employees' medical coverage and eligibility information — all from one card.

Simplified Administration

- One of the industry leaders in auto-adjudication rates result in higher quality and faster claim turnaround.
- Online eligibility, claims and billing information gives you more time to focus on your business, and less time dealing with paperwork and administrative issues.
- First call resolution and claims specialists who guide your employees through the entire claims process.

*The Passport Connect program...
quality, choice, service and convenience.*

