



Harvard Pilgrim
Health Care

**Maine's Choice
PlusSM HMO HSA**

A guide to your medical coverage



Harvard Pilgrim Health Care includes Harvard Pilgrim Health Care, Harvard Pilgrim Health Care of New England and HPHC Insurance Company.

How it works: Maine's Choice PlusSM HMO HSA

This plan gives you flexibility and an opportunity to save money, with two networks of providers and hospitals.*

Features



Primary care provider (PCP) required



Save money when you receive care from Preferred Network providers



Referrals needed for most specialists



In-network coverage only



Option to open a Health Savings Account (HSA)

Choose a PCP from either network.

Pay lower cost sharing when you receive care from Preferred Network PCPs, and higher cost sharing when you receive care from Standard Network PCPs.

Some services are always in the Preferred network.

Behavioral health, emergency care, pharmacy, acupuncture and chiropractic services.

Some services are on us.

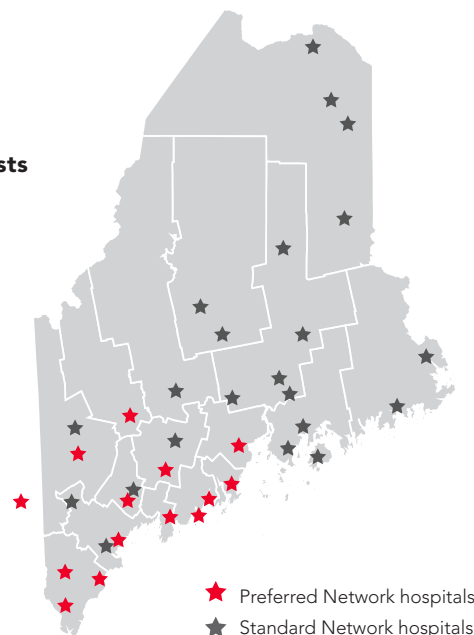
Copayments for the first non-routine PCP visit, first behavioral health therapy visit each year, and certain preventive services and tests.

Cost sharing depends on the service and provider's network.

Most other services fall under the annual deductible, and you may be able to open an HSA to help pay for qualified health care expenses.

Preferred Network hospitals

- Franklin Memorial Hospital
- LincolnHealth – Miles campus
- LincolnHealth – St. Andrew's campus
- Maine General Medical Center
- Maine Medical Center
- The Memorial Hospital (North Conway, NH)
- Mid Coast Hospital
- Penobscot Bay Medical Center
- Southern Maine Health Care – Biddeford & Sanford campuses
- St. Mary's Regional Medical Center
- Stephens Memorial Hospital
- Waldo County General Hospital
- York Hospital



★ Preferred Network hospitals
★ Standard Network hospitals

Preferred Network \$

Includes eligible PCPs, specialists and hospitals from leading provider groups throughout Central and Southern Maine

Standard Network \$\$

Includes the rest of Harvard Pilgrim's New England network.

A primary care provider is key to good health

A PCP is the doctor, nurse practitioner or other qualified medical professional you see for annual check-ups and for treatment when you're sick or injured.

Because this plan requires you to have a PCP, we will assign one to you automatically if we don't have one on file for you or if you don't let us know who it is when you enroll.

You and each of your dependents can choose different PCPs.

Your PCP's role

- Provides preventive and routine medical care;
- Refers you to participating medical specialists, when needed; and
- Knows your health history and educates you about healthy lifestyle choices.

Two ways to find a PCP:

Find a PCP or see if your current provider is in our network.



Visit www.harvardpilgrim.org/providerdirectory



Call us if you're already a member: **(888) 333-4742**. Not yet a member: **(866) 874-0817**. TTY: **711**

* Members from all 16 counties in Maine are eligible to enroll in Maine's Choice Plus HMO HSA.

Getting care with the Maine's Choice PlusSM HMO HSA plan

With this plan, you must receive care from medical professionals and hospitals that participate in Harvard Pilgrim's provider network, except in a medical emergency. Otherwise, you will be responsible for paying all charges.

Routine and preventive care*

There's no extra charge for routine annual exams with your PCP and many preventive tests and services. Other tests and services your PCP orders may require cost sharing.

Specialty care

You will need your PCP's referral before your plan will cover most kinds of specialty care (e.g., dermatology, physical therapy, etc.). Certain types of visits (e.g., routine eye exams and OB-GYN care) do not require referrals.

Behavioral health care**

Your plan covers in-person visits with thousands of participating licensed clinicians; you do not need a referral. Virtual visits via smartphone, tablet or computer are also available.

Hospital care

Prior authorization is required for any tests, surgery or treatment you receive at a participating hospital, except in a medical emergency. Your PCP or specialist will work directly with Harvard Pilgrim to obtain prior authorization for your treatment.

Care when you're traveling

Your plan covers emergency care if you get sick or injured anywhere in the world.




Acupuncture and chiropractic treatments

Acupuncture and chiropractic benefits are included without referrals on most plans.

Urgent and emergency care

If you have a non-life-threatening illness or injury and your doctor's office is closed, you have a variety of options for getting care. Of course, if you think you're having a medical emergency, go to the emergency room or call 911.

Commonly treated conditions

	Virtual visits Real-time virtual visit with providers via smartphone, tablet or computer	Non-life-threatening illnesses and injuries (coughs/ colds, sore/strep throat, nausea/diarrhea, etc.)	\$
	Convenience care/retail clinic Walk-in, convenience care or retail clinics	Minor illnesses and infections (bronchitis, strep throat, ear & eye infections, etc.)	\$\$
	Urgent care center Walk-in clinic for urgent care	Minor illnesses, injuries and infections (burns, bites, colds & flu, sprains & strains, etc.)	\$\$\$
	Emergency room (ER) Part of a hospital that provides immediate treatment for life-threatening illnesses and injuries	Medical emergencies (heart attack, stroke, choking, loss of consciousness, seizures, etc.)	\$\$\$\$

Visit www.harvardpilgrim.org/urgentcareoptions for more information about these options.

*Preventive services that fall under the federal Affordable Care Act.

**Not all employer-sponsored plans offer behavioral health benefits through Harvard Pilgrim.

Once you're a member

Register for your member account at www.harvardpilgrim.org:

- Look up the details of your plan.
- Compare costs for tests and procedures.
- Explore different health topics and ways to be well.
- Check out ways to save with discounts on eyewear, reimbursement for fitness programs and more!

Take advantage of an HSA

With this plan, you can set up a health savings account (HSA), provided you meet Internal Revenue Service eligibility guidelines. You can use HSA funds to help pay for qualified health care expenses or save them for future health care needs. Both you and your employer can contribute to your HSA, which may be available through your company or through a bank.

The advantages of an HSA include:

- You can contribute to your account through pre-tax deductions, which lowers your taxable income.
- Your interest earnings and withdrawals for qualified health care expenses are tax-free.
- Any unused amounts in your HSA carry over from year to year.
- Once you establish your HSA, you can use it to pay for all eligible expenses tax-free for the rest of your life. If you no longer meet eligibility guidelines (e.g., you enroll in a new plan that's not HSA-qualified), you lose only your ability to make additional contributions.
- Your HSA is portable – when you change jobs or retire, your money stays with you.



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