# Providing Services in Rural and Underserved Areas NHCAR Ins. 2701.09(g)(6)

The health carrier's plan for providing services in rural and underserved areas and for developing relationships with essential community providers.

Harvard Pilgrim has a comprehensive statewide network that includes relationships with essential community providers. Through our Health Advance Program, Harvard Pilgrim works collaboratively with Harvard Pilgrim members and their primary care/specialty care providers to assist with the coordination of the most appropriate mental, medical and social services. Harvard Pilgrim also contacts members post discharge to ensure coordination of necessary follow up care.

In addition, Harvard Pilgrim continually seeks out opportunities to improve the quality and value of health care for the people and communities it serves. For example, Harvard Pilgrim actively participates in numerous forums that discuss needed resources and services of rural and underserved areas, such as the Foundation for Healthy Communities, the Endowment for Health and the Citizen's Health Initiative. Moreover, through its Foundation, Harvard Pilgrim provides grants to non-profit agencies for programs dedicated to healthy weight and nutrition throughout the New Hampshire community. Lastly, as part of its ongoing support for telemedicine, Harvard Pilgrim awarded a quality grant to "Anywhere Care," a synchronous, secure and billable video conference system that improves patient ease of access to primary care in the Plymouth, New Hampshire community.

This information is provided as part of Harvard Pilgrim's 2017 Health Care Access Report as required by the State of New Hampshire's network adequacy requirements.


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