

**Harvard Pilgrim Health Care**  
**2018 HEDIS Results: PPO Commercial**  
*(Calendar year 2017 performance – Reported in October 2018)*

Table shows percent of sample meeting HEDIS or CAHPS measurement criteria (see companion *Measure Guide* for details)

	<b>HPHC, Inc. (MA)</b>	<b>National Average</b>
<b>ALL ADULTS</b>		
<b>Adults' Access to preventive/ambulatory health services</b>		
Ages 20 – 44	96%	92%
Ages 45 - 64	98%	96%
Ages 65+	98%	96%
Ages total	97%	94%
<b>Adult BMI assessment</b>	79%	67%
<b>Avoidance of antibiotic treatment for adults with acute bronchitis</b>	46%	30%
<b>Colorectal cancer screening</b>	73%	59%
<b>Disease modifying anti-rheumatic drug therapy in Rheumatoid Arthritis</b>	88%	88%
<b>Use of imaging studies for low back pain</b>	83%	76%
<b>Use of spirometry testing in the assessment of COPD</b>	47%	40%
<b>Flu vaccinations for adults* (ages 18-64)</b>	64%	50%
<b>Advising Smokers to Quit* (ASTQ)</b>	^	
<b>WOMEN &amp; TEENAGE GIRLS</b>		
<b>Breast cancer screening (mammograms)</b>	82%	70%
<b>Cervical cancer screening (pap smears)</b>	82%	73%
<b>Chlamydia screening in women</b>		
Ages 16-20	70%	42%
Ages 21-24	69%	52%
Overall (Ages 16-24)	69%	47%
<b>Prenatal care in the first trimester of pregnancy</b>	90%	77%
<b>Postpartum visit after delivery</b>	84%	67%
<b>CHILDREN &amp; ADOLESCENTS</b>		
<b>Appropriate treatment for children with upper respiratory infections</b>	95%	88%
<b>Appropriate testing for children with pharyngitis (sore throat)</b>	94%	86%
<b>Childhood Immunization Status</b>		
Combo 10 (DTaP, IPV, MMR, Hib, Hep B, VZV, PCV, Hep A, Rotavirus, Influenza)	69%	48%
<b>Immunizations for Adolescents</b>		
Meningococcal	85%	75%
TDAP	90%	83%
HPV	23%	22%
Combo 1 (Meningococcal & TDAP)	84%	73%
Combo 2 (Meningococcal, TDAP & HPV)	20%	20%
<b>Children and Adolescents' Access to primary care physicians</b>		
12 months – 24 months	99%	97%

\* Measure from the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey, not HEDIS (Healthcare Effectiveness Data and Information Set)

^ ASTQ: Did not hit minimum number of respondents to calculate two-year rolling average

~ Denominator less than required & therefore rate not reportable

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(Calendar year 2017 performance – Reported in October 2018)

	<b>HPHC, Inc. (MA)</b>	<b>National Average</b>
25 months – 6 years	97%	91%
7 years – 11 years	99%	91%
<b>Children/Adolescents' Access (cont'd):</b>		
12 years – 19 years	98%	89%
<b>Well-care visits</b>		
1 <sup>st</sup> 15 months	90%	78%
3 years – 6 years	90%	75%
12 years –21 years	74%	45%
<b>Weight assessment &amp; counseling for children</b>		
BMI percentile (all ages)	77%	57%
Nutrition counseling (all ages)	76%	53%
Physical activity counseling (all ages)	72%	48%
<b>CARDIAC CARE (Adults Only)</b>		
<b>Persistence of beta-blocker treatment after a heart attack</b>	~	84%
<b>ADULTS WITH HYPERTENSION</b>		
<b>Controlling high blood pressure</b>	60%	54%
<b>ADULTS WITH DIABETES</b>		
<b>Comprehensive diabetes care</b>		
Hemoglobin A1c (HbA1c) screening conducted	93%	90%
HbA1c control <8.0 (higher is better)	58%	48%
Dilated Eye Exam conducted	71%	49%
Medical Attention for Nephropathy (kidney disease)	91%	88%
Blood Pressure control <140/90	68%	50%
<b>ASTHMA TREATMENT (Adults &amp; Children)</b>		
<b>Asthma Medication Ratio</b>		
Ages 5-11	94%	88%
Ages 12-18	88%	79%
Ages 19-50	81%	75%
Ages 51-64	89%	83%
Ages 65-85	NA	NA
All ages	86%	80%
<b>BEHAVIORAL HEALTH CARE (Adults only)</b>		
<b>Antidepressant medication management</b>		
Effective acute-phase treatment	74%	68%
Effective continuation-phase treatment	58%	53%
<b>Follow-up appt. after hospitalization for mental illness</b>		
Within seven days of discharge	66%	45%
Within 30 days of discharge	82%	67%
<b>Initiation of alcohol and other drug treatment - all ages</b>	35%	37%
<b>Engagement of alcohol and other drug treatment - all ages</b>	13%	14%

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